

口座開設

JP BANK ゆうちょ銀行

Apply to open a bank account
anytime, anywhere,
using your smartphone!



iPhone ver.

Compatible OS:
iPhone 7 or later & iOS 13.X-15.X



Android ver.

Compatible OS:
Android 6.X-12.X

*Phone is a registered trademark of Apple Inc. in the U.S. and other countries. *Android is a trademark of Google LLC.



Benefits of using the app



Open your account
in just 15 minutes,
24 hours a day,
365 days a year



A smart way
to use your
account without
the need for
a passbook



No need for a seal!
Apply easily using
your smartphone

If you want to open a Japan Post Bank account but are too busy to go to the counter on weekdays... that's okay!

Open an account easily with the smartphone you use every day!

3 EASY STEPS

1 Scan your ID and take face photos

2 Enter your information

3 When your cash card arrives, you can use your account!

What you need

Smartphone, personal identification document (driver's license, Individual Number Card, or Residence Card), email address

*Smartphones must have NFC functionality.

The JP Bank account opening app allows you to open an integrated account with no passbook.

Please use your cash card for deposits, withdrawals, and other transactions.

You can check deposit and withdrawal statements online for up to 20 years from the date of application, without the hassle of using a passbook.

No passbook means that paper consumption is reduced, which is more considerate to the environment.

*Checking your current account balance, deposit/withdrawal information, and various procedures such as remittance and change of address can all be done using Yucho Direct or Yucho Bankbook App.

For more information, please see the Japan Post Bank Website.

Notes ●The JP Bank account opening app can be used only by individual customers residing in Japan who are 16 years of age or older. It cannot be used for transfer, corporate, or other account types. It also cannot be used by customers who already have an integrated account with Japan Post Bank, or individual customers who wish to use the account for business purposes. ●Customers are responsible for data communication charges, etc. related to downloading apps and using services by scanning QR Codes. (QR Code is a registered trademark of Denso Wave Incorporated.) ●The content of this document is accurate as of May 2022.

For more information on how to use the JP Bank account opening app, please see the Japan Post Bank Website.

<https://www.jp-bank.japanpost.jp/>

口座開設アプリ Search Search for it online!



Inquiries

Yucho Direct Support Desk

0120-992-504 (toll-free)

[Hours of operation] Please see the "Inquiries" page on the Japan Post Bank Website.

*Calls made from mobile phones, etc. are also toll-free.

*This service may not be available via IP phones, etc.

*Support Desk services are available in Japanese only.

Customers who do not speak Japanese should contact us together with a Japanese-speaking customer.

JP Bank Account Opening App User Guide



Notes

*The person applying to open an account using this app must be the same person whose name will be on the account.

*Persons who fall under any of the following are unable to apply using this app.
Customers under 16 years of age, individual customers who wish to use the account for business purposes, corporations, customers who already have a Japan Post Bank integrated account, persons who have (or have had) an important official status in a foreign government, etc. or their family members, persons who do not have an email address, and persons not residing in Japan

*The content of this document is accurate as of May 2022.

STEP
1

Select your nationality and ID type

The application process and required personal identification documents differ according to nationality.

If you have Japanese nationality, have your driver's license or Individual Number Card ready.
If your nationality is of a country other than Japan, have your Residence Card ready.

STEP
2

Scan the IC chip in your ID

The app will scan the IC chip in the personal identification document you selected.

Follow the on-screen instructions to scan your IC chip and take photos of your personal identification document.

STEP
3

Take face photos

Take photographs of your face. Follow the instructions, such as "Open your mouth wide" and "Move your face a little bit closer to the camera", when taking the photos.

STEP
4

Enter your info and submit the application

Enter information such as your name, address, date of birth, and the purpose of opening your account.

STEP
5

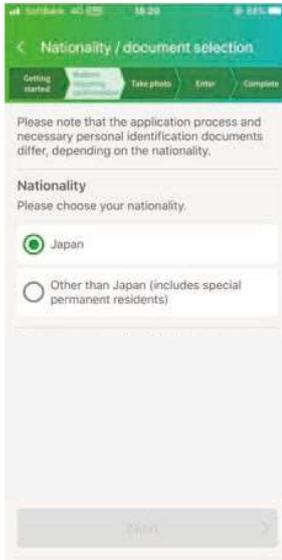
Receive your cash card, etc.

Your cash card, etc. will be sent by post to the address you provided within about 2 weeks from the completion of your application.

STEP 1: Select your nationality and ID type

Applicants with Japanese nationality

1 Select “Japan” as your nationality.



Nationality / document selection

Getting started | **Take photo** | Enter | Complete

Please note that the application process and necessary personal identification documents differ, depending on the nationality.

Nationality
Please choose your nationality.

Japan

Other than Japan (includes special permanent residents)

Next

2 Select the personal identification document you wish to use for your application and tap “Next”.



Nationality / document selection

Getting started | **Take photo** | Enter | Complete

Please note that the application process and necessary personal identification documents differ, depending on the nationality.

Nationality
Please choose your nationality.

Japan

Other than Japan (includes special permanent residents)

Choose a personal identification document.

Driver's license

Individual Number Card

Next

Applicants with non-Japanese nationality

1 Select “Other than Japan (includes special permanent residents)” as your nationality. Next, select your nationality from the pull-down list. If you selected “United States”, enter your taxpayer identification number.



Nationality / document selection

Getting started | **Take photo** | Enter | Complete

Please note that the application process and necessary personal identification documents differ, depending on the nationality.

Nationality
Please choose your nationality.

Japan

Other than Japan (includes special permanent residents)

If you chose “Other than Japan”, please choose the item below that applies to you.

Diplomat / Diplomatic official

US military personnel

UN military personnel

Special permanent resident

Other

If you chose “Other than Japan”, please choose a nationality from below.

Please choose

2 Read the precautions, and then tap “Next”.



1 You must confirm the following matters of note.

- When opening an account, if you are in the process of renewing your status of residence / period of stay, apply using your new Residence Card after renewal.
- If the expiration date of your period of stay falls within three months of the date of your application to open an account, you will not be able to open an account.
- If you have renewed your residence card or changed your address after opening your account, please bring your renewed card to a service counter and notify us of the changes immediately. If you fail to notify us, your transactions may be temporarily restricted.
- When you move out of Japan, such as when returning to your home country, please complete the account cancellation procedure.
- Never transfer or sell an account (passbook, ATM card) to be used by a third party as it is a crime to do so.
- For applicants without Japanese nationality, the account-holder name will be written in alphabetical characters. If you are a citizen of a country that uses Chinese (kanji) characters and you wish to open an account using your name characters, you cannot use this site to prepare the application. Please visit your nearest Japan Post Bank branch or post office savings counter to open the account. Please note that if your residence card does not show your name in Chinese (kanji) characters, then the account holder's name will be registered using alphabetical characters even when opening an account at the counter.

Next

STEP 2: Scan the IC chip in your ID

Preparing to scan the IC chip

- 1 Check the “Steps” and “Important information”, then follow the instructions. The instructions differ depending on the type of document used.

Driver's license:

Enter the two PINs that you registered when you received your license.

Individual Number Card:

Enter your date of birth, the card's expiration date, and your security code.

Residence Card:

Enter your Residence Card number.

Example: Driver's license



Scan the IC chip

- 2 Follow the on-screen instructions, hold your ID against your smartphone, and scan the IC chip.



If you have trouble scanning your IC chip

- Remove any cables for charging, earphones, etc. from your smartphone.
- Make sure your smartphone is sufficiently charged.
- Do not place your IC card on a metal surface.
- Remove your card from its case.
- When the scanning screen appears, hold your smartphone still and wait briefly.
- Try scanning the card using a different area of your smartphone.
- Some smartphones can scan more easily with the cover removed.
- Some issues can be resolved by changing the settings on your smartphone. For more information on settings, please see the Japan Post Bank Website.

STEP 3: Take face photos

Front-facing photo

- 1 Adjust the camera position so that your face fits inside the frame. The photo will be taken automatically once the camera recognizes your face.

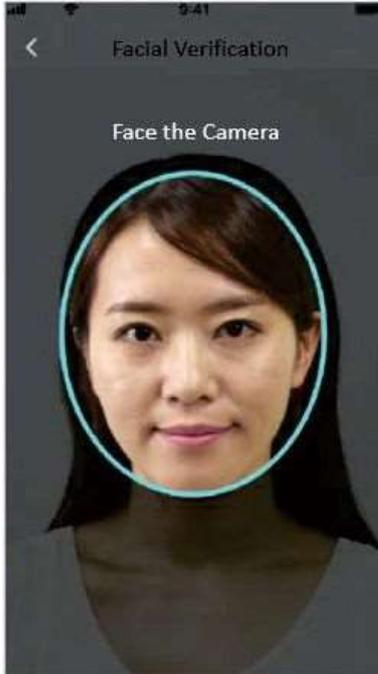
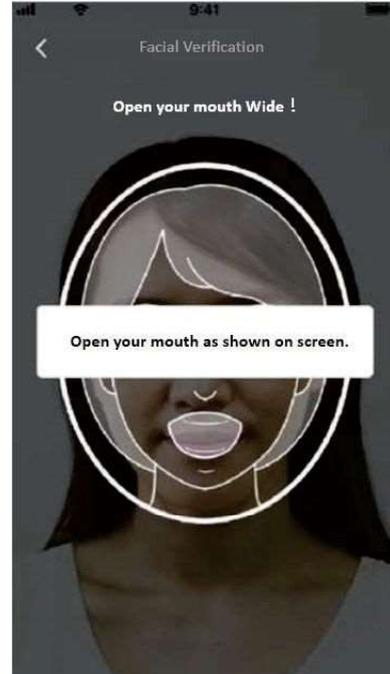


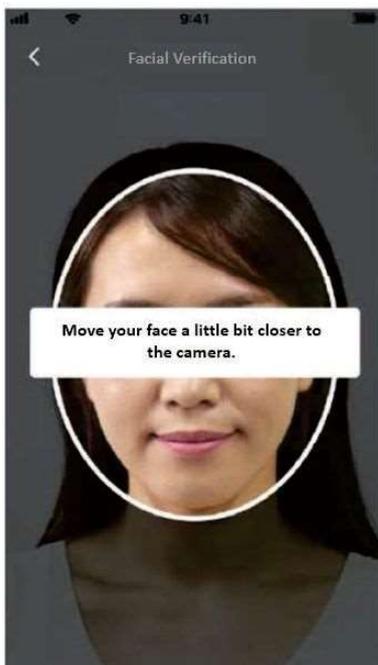
Photo with mouth open

- 2 Open your mouth wide, and adjust the camera position so that your face fits inside the frame. The photo will be taken automatically once the camera recognizes your face.

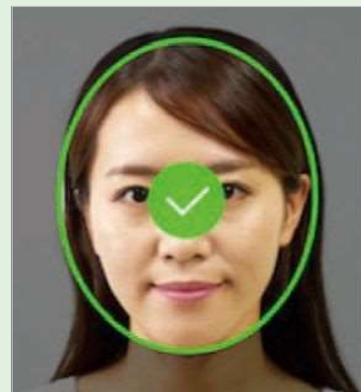


Close-up photo

- 3 Bring your face close to the camera, and adjust the camera position so that your face fits inside the frame. The photo will be taken automatically once the camera recognizes your face.



When a **green checkmark** appears, you have finished taking the photo.



If you have trouble taking photos

- Take the photos in a well-lit area.
- If there are fingerprints or dirt on the camera, wipe the lens with a soft cloth, etc.

STEP 4: Enter your info and submit the application

Enter your name, address, etc.

- 1 Your name, postal code, etc. will be entered automatically. Enter or revise any information if necessary. *The fields that get entered automatically differ depending on the type of personal identification document used.

Applicant information

Please enter your applicant information.

Name (kanji)
ゆうちょ 太郎

This is a required field.

Name (kana)
ユウチョ 太郎

Postal code (no hyphen necessary)
1000004

Prefecture / municipality / block
東京都千代田区大手町1丁目

Street number
2-3

Apartment no., etc.

Date of birth
1980/1/1

Gender
Please choose

Telephone number
0XX - XXXX - YYYY

Next

Enter your purpose of use, etc.

- 2 Select the primary purpose of use for the account you wish to open, the source of funds for transactions, etc.

Enter other information 1

Transaction information

Primary purpose of account use
Please choose

If there are purposes for account use other than what is entered, choose the applicable items. (multiple answers allowed)

Purpose(s) of using Japan Post Bank (other than the above)
Please choose

Monthly transaction amount
Please choose

Frequency of transactions
Please choose

Next

Enter your email address

- 3 Enter an email address that can be used on your smartphone or PC. *Please adjust your email settings in advance so that you can receive emails from the address "information@service.jp-bank.japanpost.jp".

Provide an email address

The application process is incomplete.

Provide an email address that can be used on your smartphone / PC. A confirmation email will be sent for acceptance of the provisional application.

Email address
xxxxxxxx@xxxxxxxx

Re-enter to confirm.
xxxxxxxx@xxxxxxxx

Send confirmation email

Enter your confirmation number and complete the application

- 4 Enter the confirmation number sent to the email address you entered to complete the application.

Enter confirmation number

A "confirmation email for provisional application" was sent to the email address provided. Enter the confirmation number provided in the "confirmation email for provisional application" and tap the "Apply" button.

Confirmation number

Apply

Application complete

Receipt number
000000000

Thank you for applying to open an account with Japan Post Bank. The process of opening an account will be initiated after the information provided on the application is verified. The results will be sent to the email address provided. Retain the receipt number as it is required when making an inquiry, etc.

An important notice from Japan Post Bank

Introducing the Japan Post Bank passbook app
This app lets you check the current balance and deposits / withdrawals anytime using your smartphone.

Introducing Yucho Pay
The Japan Post Bank mobile payment app turns your smartphone into a wallet.

STEP 5: Receive your cash card, etc.

Screening results email

- 1 An email informing you of the screening results will be sent to the address you entered.



Receiving your cash card, etc.

- 2 Once your account is opened, your cash card and other documents will be mailed (registered mail, do not forward) to the address you registered in about two weeks.



Cash card and Yucho Direct ID

- 3 You will receive your Yucho Direct Customer Number along with your cash card. Log in to Yucho Direct for the first time using your Customer Number and the Direct login password you set when you opened your account.

Your Customer Number is printed on this.
Please keep it in a safe place.

● Notice to customers who are receiving reissued cards
○○○○○○○○○○○○○○○○○○○○
○○○○○○○○○○○○○○○○○○○○

● Check relevant rules and regulations
○○○○○○○○○○○○○○○○○○○○

● About the Individual Number system
○○○○○○○○○○○○○○○○○○○○

To customers who opened an account using the JP Bank account opening app

● Your Yucho Direct Customer Number, etc.
Yucho Direct Customer Number:
○○○○○○○○○○○○○○○○○○○○
○○○○○○○○○○○○○○○○○○○○

● How to use Yucho Direct
○○○○○○○○○○○○○○○○○○○○

● About personal seal registration
○○○○○○○○○○○○○○○○○○○○



Your cash card is affixed within the dotted rectangle. You may use your card once you remove it from the backing.

For an overview of the JP Bank account opening app and frequently asked questions, please see the Japan Post Bank Website.

<https://www.jp-bank.japanpost.jp/>

口座開設アプリ Search Search for it online!

*Customers are responsible for data communication charges, etc. related to downloading apps and using services by scanning QR Codes.

*QR Code is a registered trademark of Denso Wave Incorporated.

Inquiries

Yucho Direct Support Desk 0120-992-504 (toll-free)

[Hours of operation] Please see the "Inquiries" page on the Japan Post Bank Website.

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*Support Desk services are available in Japanese only.

Customers who do not speak Japanese should contact us together with a Japanese-speaking customer.



JP Bank Account Opening App

ゆうちょ口座開設アプリ

User Manual



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Application process

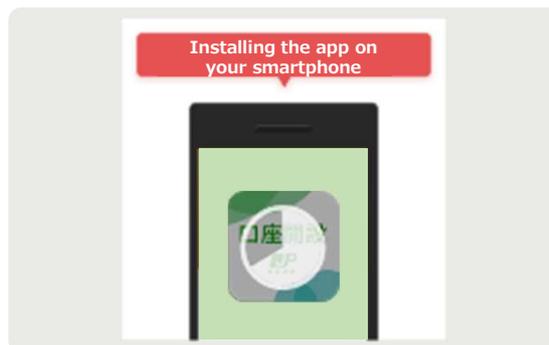
1 Application process

This app is used to submit an application to open a bank account using your own smartphone.

The process for opening an account is as follows.

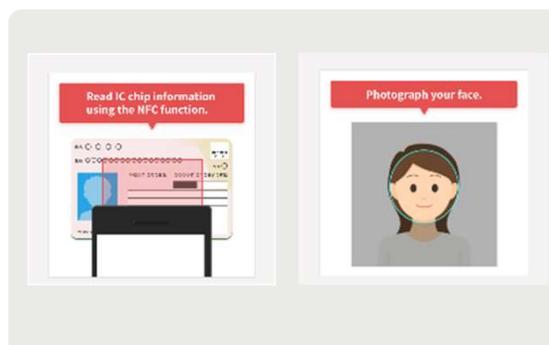
STEP 1

Install the app



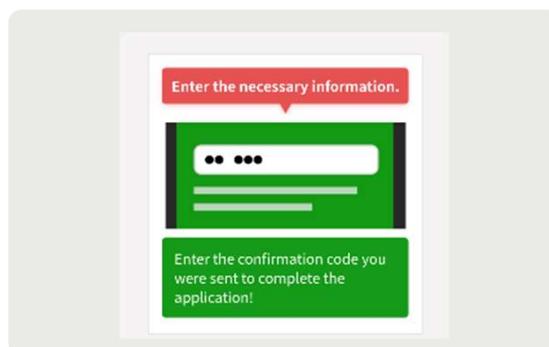
STEP 2

Confirm terms & conditions, etc., take ID and face photos



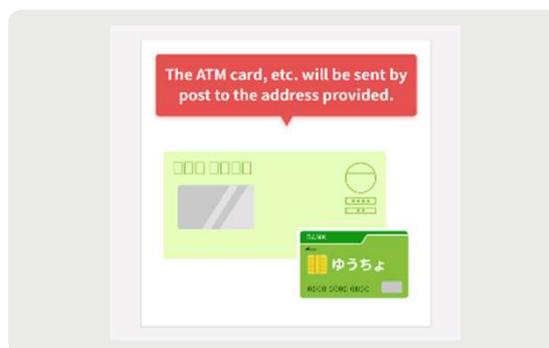
STEP 3

Enter the required information



STEP 4

After the application is complete, your ATM card will arrive at the address you registered in about 2 weeks





Layout of this manual

1 Layout of this manual

This manual provides a step-by-step explanation of the application process for opening an account.

Please see the following explanation of how to read this manual.

Number

A number is shown according to the progress of the screen.

Operation description

A description of the operation is provided here.

Supplementary explanation

Supplementary explanations are provided here. Supplementary explanations are classified by icons. See below for more information about the supplementary explanation icons.

Condition-based procession

This appears when the next step in the process may differ depending on the condition. Go to the indicated page according to the conditions of your procession.

Title

The app's operating instructions are displayed as titles.

Screenshot area

Actual screenshots of the app are shown here.

Step number

This number indicates where on the screen a particular step of the process can be seen.

Supplementary explanation icons



POINT

Describes the key points of the operation.



HELP

Provides additional information that needs to be explained to applicants.



NOTE

Describes matters that require additional attention during operation.



Installing the app

1 How to install the app

The following is the process for installing the account opening app.

CHECK

1

Go to your smartphone's app store

The app can be downloaded at the [App Store](#) for iPhone users, and at [Google Play](#) for Android smartphone users.

App Store



Google Play



*iPhone and App Store are trademarks or registered trademarks of Apple Inc. in the U.S. and other countries.

*Android and Google Play are trademarks or registered trademarks of Google Inc.

CHECK

2

Install the app from the store

Install [ゆうちょ口座開設アプリ \(the JP Bank Account Opening App\)](#) from the [App Store](#) or [Google Play](#). The app can be installed free of charge.



Search for “[ゆうちょ 口座開設](#)”, and install the app with the icon shown on the right.



CHECK

3

Check the operation of the app on your smartphone

Once the app is installed, tap the icon below to start the app and confirm that the screen on the right is displayed.

iPhone icon



Android icon





Screen layout / Functions & operation

The basic screen layout of this smartphone app is as follows.

1 Screen layout

Back button
Takes you back to the previous screen.

Screen title
The title of the screen is displayed here.

Description
A description of the operations to be performed on each screen.

Screen status
Shows the progress of your application within the app.

Item title
The title of the item is displayed here.

“Help” button
Tap this button to display a pop-up window with a supplementary explanation of the item.

“Optional” mark
Optional: You may leave this item blank and still proceed to the next screen.



Screen layout / Functions & operation

The basic functions and operation of this smartphone app are as follows.

2 Text boxes & pulldown lists

Text box

A text box is displayed when applicant information is required to be entered as text.

The appearance of the text box changes when text is being entered, and if an error occurs, a description of the error will appear.

Initial state

Completed

While entering text

Entry error

Pulldown list

Used to select one of many options.

Initial state

3 Buttons & check boxes

Transition button

This button takes you to the next screen.

When all the necessary items are entered, the button will become active, and you can tap it.

Agreement check button

This button is used to agree to the Terms & Conditions, etc.

You must check this button if you want to proceed with the application.

Radio button

Used to select one of several options.

Inactive

Active

Unchecked

Checked

Unchecked

Checked

4 Links

Links

Tap the link to show the Terms & Conditions, etc.



ID documents to prepare

The required documents, etc. for this application are as follows.
Your smartphone's NFC function will be used to scan IC chips,
and photos of documents will also be taken.
The required areas of your passport and other documents will be
photographed.

If your status of residence is "Technical Intern Training"

Residence Card



Passport



Employee ID card



If your status of residence is "Student"

Residence Card



Passport



Student ID card



If your status of residence is different than those above

Residence Card



Passport



Photos are to be taken of the front and back of your Residence Card, the two-page spread of your passport containing the face photo page, and the front side only of any other documents.

Depending on the status of residence on your Residence Card, a photo of your employee ID card, etc. may also be required.



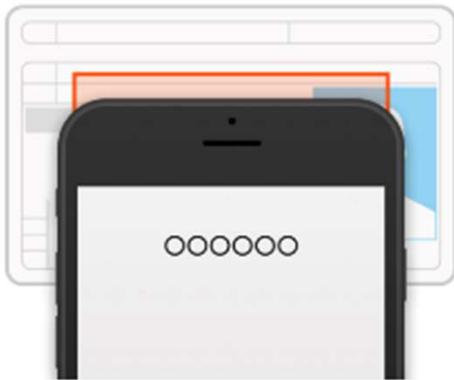
Scanning/photographing your ID

The following are precautions for taking photos and scanning your personal identification documents.

1 Scanning your Residence Card

The information (name, address, date of birth, expiration date, etc.) contained within the IC chip in your Residence Card is scanned using the NFC function on your smartphone.

The location of the NFC function differs depending on the type of smartphone, so confirm the location on your smartphone in advance.



2 Photographing your Residence Card

After the IC chip information is scanned, you will take photos of your card. Take the photos so that the information on the card can be clearly read.



When taking the photos, make sure that the card does not extend beyond the blue frame.

The following points should be taken into consideration when taking the photos.

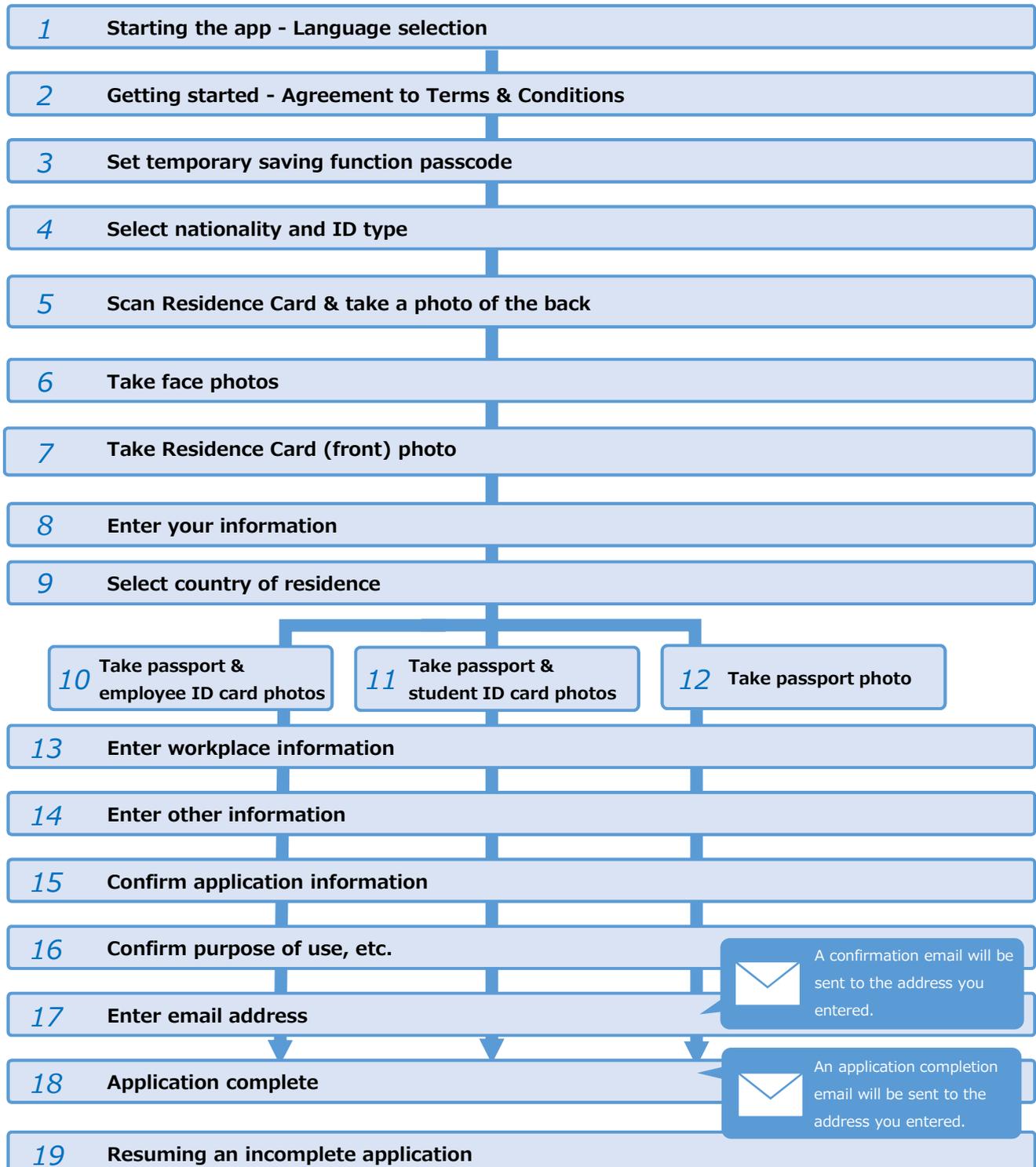
- **Place the card on a flat surface.**
- **Do not shoot under lighting (to prevent reflections).**
- **Do not shoot in dark or poorly lit areas.**



Using the app (application process)

1 App operation procedure (application process)

Overview of the app





1. Starting the app - Language selection

1-1

Start the app

Tap the **ゆうちょ口座開設アプリ (JP Bank Account Opening App)** icon.

Tap the app icon to display the splash screen (startup screen) and proceed to the language selection screen.



If your device is not equipped with an NFC scanning function, an error message will be displayed because you are unable to apply using this app.

This app cannot be used to apply to open an account because the terminal you are using does not support NFC. Please visit a Japan Post Bank branch or a post office savings counter to complete the procedures for opening an account. We apologize for the inconvenience.

Go back to beginning >

1-2

1 Select language

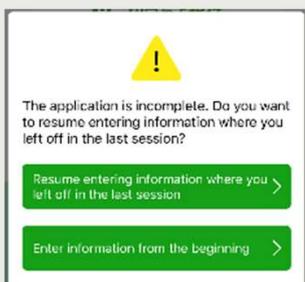
Select the language you want to use and then tap “**次へ (Next)**”.

The following languages are currently available.

- **日本語 (Japanese)**
- **English**



If there is **data in the process of application** when the app starts up, the following screen will be displayed. See **19-1** for more information.





2. Getting started - Agreement to Terms & Conditions

2-1

1 Confirm application process

Slide the screen to change the illustrations and confirm the details of the application process as follows.

1) Preparing to apply



2) Scanning your ID



3) Taking face photos



4) Entering your information



5) Receiving your ATM card



Notes

- The person applying to open an account using this app must be the same person whose name will be on the account.
- If the information entered on the application does not match the information on the submitted personal identification document, the application will not be accepted. Please note that applicants are subject to screening when applying to open an account. Applications to open an account may be declined based on the results of the screening.
- If the ATM card cannot be delivered to the registered address, the opened account will be voided.
- Seal registration cannot be performed when opening an account using this app. Persons requiring seal registration for withdrawals on utility fee payments, etc. should take the ATM card, seal to be registered, and photo ID to a nearby Japan Post Bank or post office savings counter to register the seal.
- If it is discovered that the account has been opened using a counterfeit / falsified personal identification document, the account will be suspended, closed, etc. and reported to the relevant authorities as prescribed by law. Misuse (account transfer, trade, etc.) of an account is subject to criminal penalty.

Required documents

Please have personal identification documents (driver's license, Individual Number Card, Residence Card) on hand.

- * If the address printed on your personal identification document differs from your current address, you will be unable to apply.
- * You cannot apply using this app if you wish to open an account using a document other than a driver's license / Individual Number Card.
- * Applicants without Japanese nationality (except special permanent residents) must have a Residence Card to apply. Please also have your passport ready (and employee ID card, etc. when necessary).

Persons unable to apply using this app

If any of the following applies, you will be unable to apply using this app.

- Individual customers under age 16
- Individual customers who wish to use an account for business purposes
- Even if this does not apply, persons using the system of guardianship are unable to apply.
- Corporations
- Customers that already have a Japan Post Bank integrated account
- A second or subsequent integrated accounts cannot be opened.
- Persons that have (or had) an important official status in a foreign government, etc. or their family members
- Persons that do not have an email address
- Persons not residing in Japan

I have read, understand, and agree to the above.



2. Getting started - Agreement to Terms & Conditions

2-1

2 Check application conditions

Confirm the precautions regarding opening an account. After confirming, check “上記の内容を確認し同意します (I have read, understand, and agree to the above.)”.

3 Confirm precautions

Precautions regarding opening an account are displayed here. Be sure to check them.

4 Tap “申し込みを開始する (Start application)”

Once you have checked all the check boxes, you can tap “申し込みを開始する (Start application)”. Tap the button to proceed to the next screen.

The screenshot shows the 'Getting started' screen of the app. At the top, there is a progress bar with five steps: 'Getting started', 'Matters requiring confirmation', 'Take photos', 'Enter', and 'Complete'. The current step is 'Getting started'. Below the progress bar, there is a red banner that says 'Have personal identification documents on hand.' with an image of various ID cards. Below this, there is a green box that says 'The application takes approx. 10-15 min. to complete.' Below that, there is a note: 'If the address printed on your personal identification document differs from your current address, you will be unable to apply.' Below this, there is a green box that says 'You can apply to open a Japan Post Bank account using this app.' Below this, there is a section titled 'Required documents' with the text 'Please have personal identification document (driver's license, Individual Number Card, Residence Card) on hand.' Below this, there are several footnotes: '* If the address printed on your personal identification document differs from your current address, you will be unable to apply.', '* You cannot apply using this app if you wish to open an account using a document other than a driver's license / Individual Number Card.', '* Applicants without Japanese nationality (except special permanent residents) must have a Residence Card to apply. Please also have your passport ready (and employee ID card, etc. when necessary).', 'Persons unable to apply using this app' with the text 'If any of the following applies, you will be unable to apply using this app.' Below this, there are several bullet points: 'Individual customers under age 16', 'Individual customers who wish to use an account for business purposes', 'even if this does not apply, persons using the system of guardianship are unable to apply.', 'Corporations', 'Customers that already have a Japan Post Bank integrated account', '* A second or subsequent integrated accounts cannot be opened.', 'Persons that have (or had) an important official status in a foreign government, etc. or their family members', 'Persons that do not have an email address', 'Persons not residing in Japan'. Below this, there is a green button that says 'Start the application' with a right arrow. At the bottom, there is a checkbox that says 'I have read, understand, and agree to the above.'.

3 Notes

- The person applying to open an account using this app must be the same person whose name will be on the account.
- If the information entered on the application does not match the information on the submitted personal identification document, the application will not be accepted. Please note that applicants are subject to screening when applying to open an account. Applications to open an account may be declined based on the results of the screening.
- If the ATM card cannot be delivered to the registered address, the opened account will be voided.
- Seal registration cannot be performed when opening an account using this app. Persons requiring seal registration for withdrawals on utility fee payments, etc. should take the ATM card, seal to be registered, and photo ID to a nearby Japan Post Bank or post office savings counter to register the seal.
- If it is discovered that the account has been opened using a counterfeit / falsified personal identification document, the account will be suspended, closed, etc. and reported to the relevant authorities as prescribed by law. Misuse (account transfer, trade, etc.) of an account is subject to criminal penalty.

2 You can apply to open a Japan Post Bank account using this app.

4 Start the application >

I have read, understand, and agree to the above.



2. Getting started - Agreement to Terms & Conditions

2-2

1 Confirm privacy policy

Confirm the policy on the handling of personal information. After confirming, check “[上記の内容を確認し同意します \(I have read, understand, and agree to the above.\)](#)”.

2 Agree to declare and guarantee you are not a member of an anti-social force

Confirm the agreement to declare and guarantee you are not a member of an anti-social force. After confirming, check “[上記の内容を確認し同意します \(I have read, understand, and agree to the above.\)](#)”.



You must open the link before you are able to fill in the agreement check button for “[反社会的勢力でないことの表明・確約に関する同意 \(Agreement to declare and guarantee you are not a member of an anti-social force\)](#)”. Be sure to read the agreement before proceeding.

3 Confirm service content

Confirm the content of the services provided. After confirming, check “[上記の内容を確認し同意します \(I have read, understand, and agree to the above.\)](#)”.

The screenshot shows the 'Matters requiring confirmation' screen in the app. It has a green header with a back arrow and the title 'Matters requiring confirmation'. Below the header are four tabs: 'Settings started', 'Matters requiring confirmation', 'Take photo', and 'Enter'. The main content area contains three sections, each with a numbered callout:

- 1 Handling of personal information:** The text states that information provided in the app will be handled according to Japan Post Bank's Privacy Policy. It includes a link to the Privacy Policy and a checkbox labeled 'I have read, understand, and agree to the above.' with a green checkmark icon.
- 2 Agree to declare and guarantee you are not a member of an anti-social force:** The text asks the user to agree that the given statements are true and accept them as their own, and to guarantee that they are not a member of an anti-social force. It includes a link to the agreement and a checkbox labeled 'I have read, understand, and agree to the above.' with a green checkmark icon.
- 3 Services:** This section lists services provided when opening an account, including the non-passbook integrated account 'Japan Post Bank Direct - (Plus)*' (a passbook is not issued). It includes links for more information on the non-passbook account and on the cards (ATM and debit services). It also mentions the Auto Saving Standard Amount is set at 13 million yen and provides a link for more information on the Volunteer Savings Account. At the bottom, there is a checkbox labeled 'I have read, understand, and agree to the above.' with a green checkmark icon.



2. Getting started - Agreement to Terms & Conditions

2-2

4 Confirm other matters of agreement and declaration

Confirm other matters of agreement and declaration. After confirming, check “[上記及びゆうちょ銀行HPの内容を確認し同意します \(I have read, understand, and agree to the above and the content of the Japan Post Bank website.\)](#)”.

5 Confirm regulations, etc.

Tap each link to confirm the regulations, etc.



Some Android devices may require a PDF viewer app to view the regulations. In that case, install a PDF viewer app before viewing the regulations.

6 Tap “[口座開設手続きへ \(Go to the steps for opening an account\)](#)”

Once you have checked all the check boxes, you can tap “[口座開設手続きへ \(Go to the steps for opening an account\)](#)”. Tap the button to proceed to the next screen.

4 Other matters of agreement and declaration

I hereby certify that the information (transaction purpose, country of residence, etc.) I provide in the application is true and correct. In addition, if there is a change in my country of residence under the tax laws, I will make notification within 3 months from the day of the change.

I am not a foreign PEP (politically exposed person that has (or had) an important official status in a foreign government, etc. or a family member of such a person)*.

About Foreign PEPs (Politically Exposed Persons)

① A position equivalent to Prime Minister, a Minister of State, Chair of both Houses of the Diet, a Supreme Court judge, Ambassador Extraordinary and Plenipotentiary, Chair of Staff, etc. in Japan

② A central bank officer, an officer of a corporation requiring a resolution by the Diet, etc. for the subject

③ A family member of a person described in ① or ② (i.e. spouse (including a common-law spouse), a parent, a child (including an adopted child), a sibling, or a parent or child of the spouse of such a person)

For persons with United States citizenship or whose country of residence includes the United States

Based on the Foreign Account Tax Compliance Act (FATCA) requirement, I agree to have information on accounts held by Japan Post Bank disclosed to the Internal Revenue Service (IRS).

*The following information will be disclosed as FATCA requires it to be reported to the IRS to prevent tax avoidance by a United States citizen using an overseas account. If you do not agree to disclosure of the information, the application to open an account will be declined.

Name
Address
Individual tax identification number
Code (NIC) of an account holder
Institution name (transfer, balance, etc.)

Information on the system for protection of personal information in the United States of America is available on the following page of the Japan Post Bank website.
Please be sure to confirm it before agreeing.

[Regarding declarations in accordance with laws and regulations \(disclosure of information to US tax authorities\)](#)

I have read and agree to the above and the content on the Japan Post Bank website.

5 Terms and conditions, etc.

[Common rules for deposits, etc.](#)

[Ordinary Savings Terms and Conditions](#)

[Integrated Account Transaction Terms and Conditions](#)

[Non-passbook Integrated Account Agreement](#)

[ATM Card Terms and Conditions](#)

[Debit Card Terms and Conditions](#)

[Japan Post Bank Direct Terms and Conditions](#)

[Mobile App Terms and Conditions](#)

[Notice on the steps we will take in accordance with the Foreign Exchange and Foreign Trade Act](#)

6 [Go to the steps for opening an account](#)

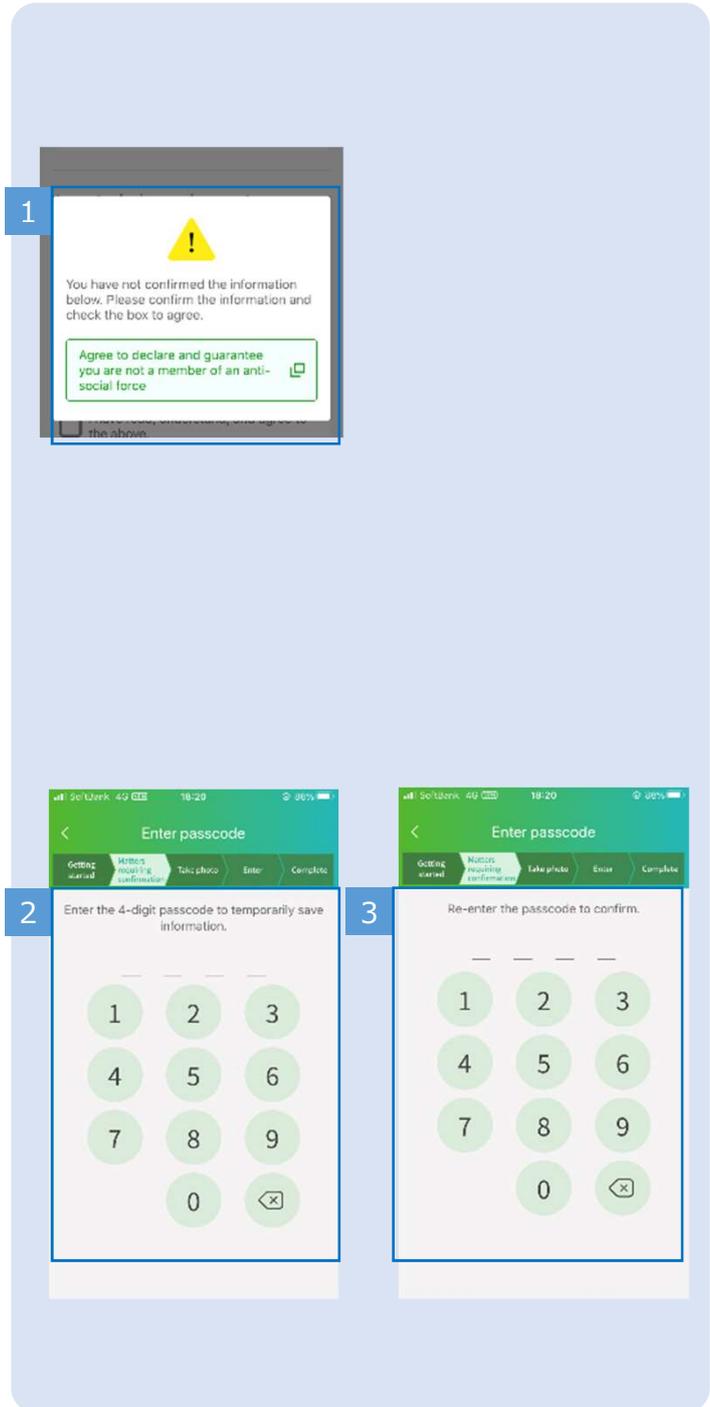


3. Set temporary saving function passcode

3-1

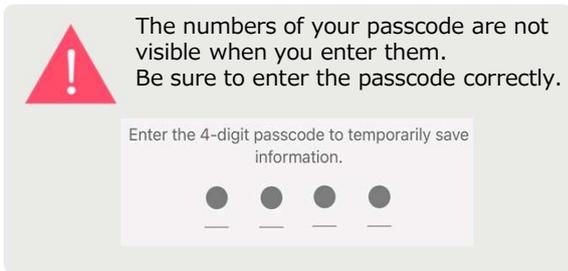
1 Confirm explanation of temporary saving function

This app has a function that allows you to save the information you entered and resume the application process later even if the process is interrupted. Check the explanation of the temporary saving function, then tap the "OK" button to proceed to the next screen.



2 Enter temporary saving function passcode

A passcode will be set so that you can recall the temporarily saved information you entered. Enter a 4-digit number. Once the 4-digit number is entered, you will automatically be taken to the next screen.



3 Re-enter temporary saving function passcode

Enter the same passcode once again to confirm. Once the entered passcode has been confirmed, you will automatically be taken to the next screen.



See 19-1 for more information on resuming an incomplete application.



You can resume your application until 11:59 PM on the day following the day you started your application. After that, any information you entered will be reset.

If you forget your temporary saving function passcode, you must restart the application process from the beginning.



4. Select nationality and ID type

4-1

1 Select nationality

Select your **国籍 (nationality)**.

2 Select nationality (cont'd.)

If you select "**日本以外 (Other than Japan)**" as your nationality, select the radio button of the nationality that applies to you.

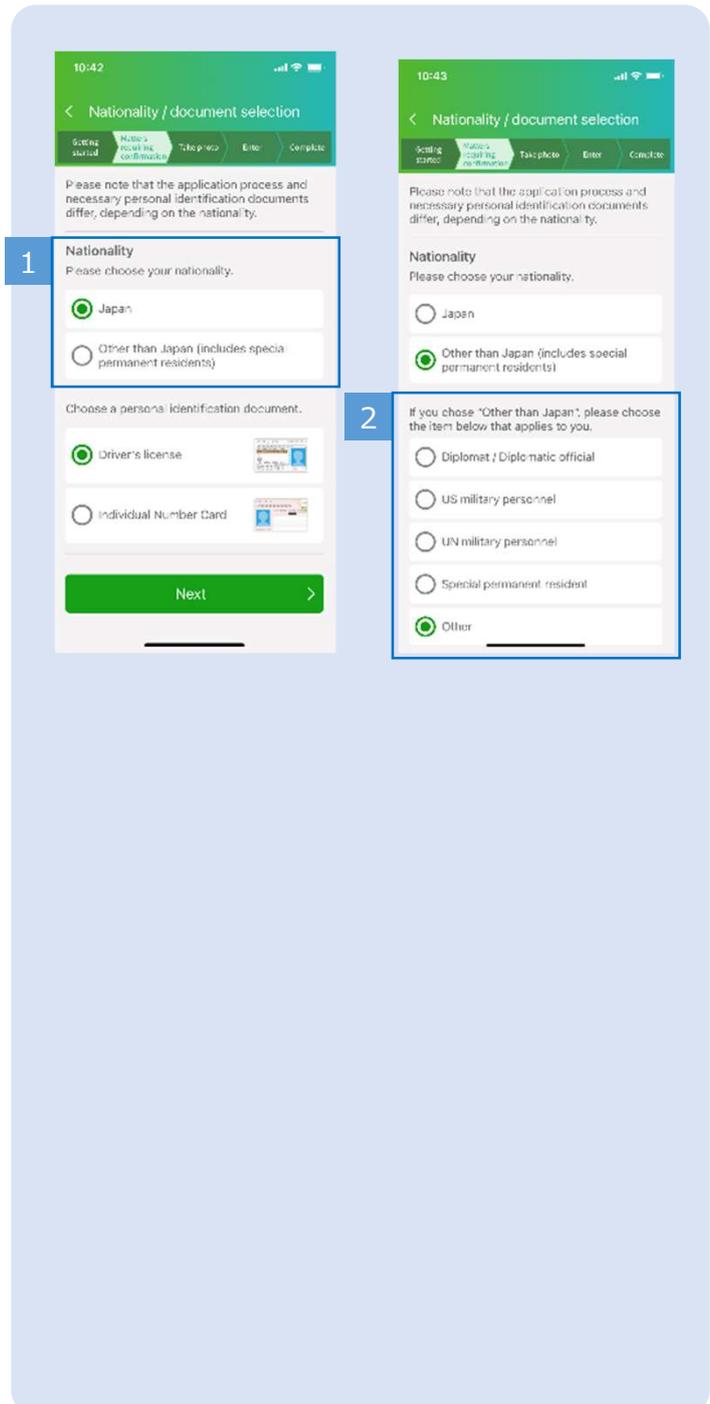
Other than Japan (other) ⇒ 4-2



This manual explains process of entering information for those who have selected "Other than Japan (other)" as their nationality.



This app cannot be used to open an account for those of non-Japanese nationality with "Diplomat/Diplomatic official", "US military personnel", or "UN military personnel" status. To open an account, please visit a Japan Post Bank branch or post office savings counter and complete the application procedures.





4. Select nationality and ID type

Nationality: Other than Japan (other)

4-2

1 Select nationality

Select your **国籍 (nationality)** from the pulldown list.

2 Enter taxpayer identification number

If you select “**アメリカ合衆国 (United States)**” as your **国籍 (nationality)**, an entry field for your **納税者番号 (taxpayer identification number)** will appear. Enter it in that field.

3 Confirm precautions

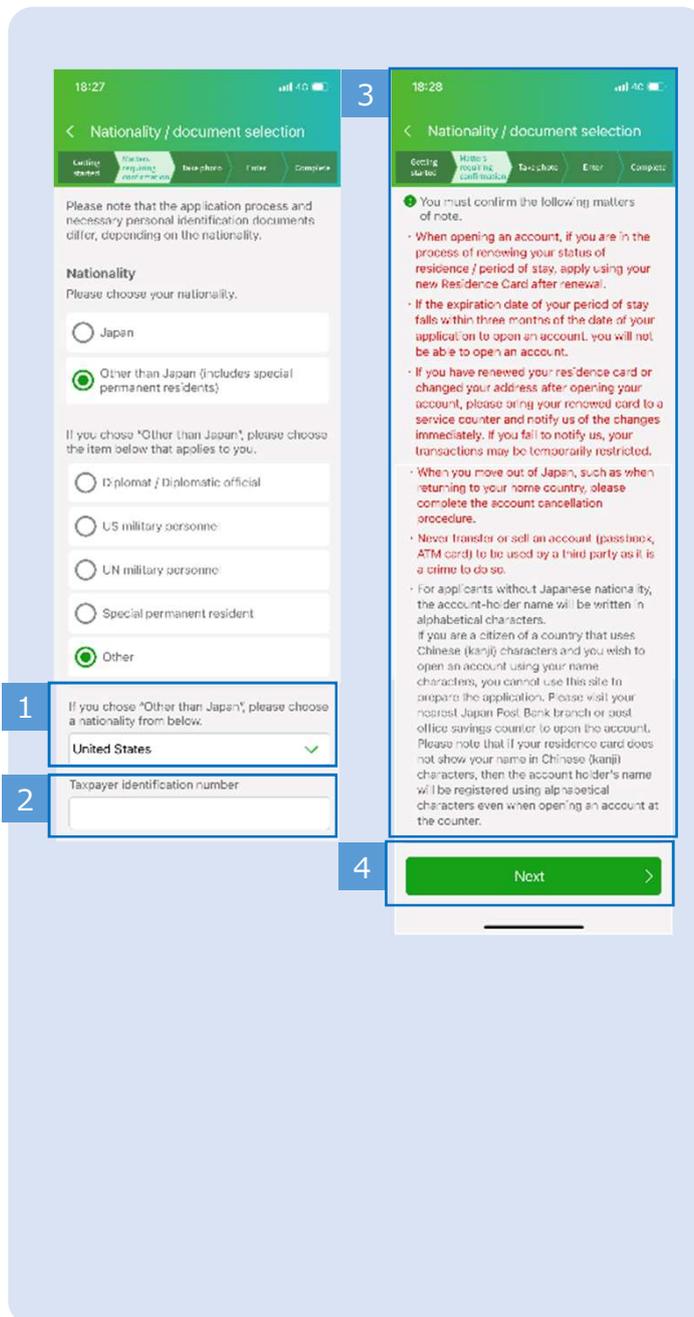
Precautions regarding applications made by persons with non-Japanese nationality are displayed here. Be sure to check them.

4 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

Next

⇒ 5-1





5. Scan Residence Card & take a photo of the back

5-1

1 Confirm “ご利用の流れ (Steps)” and “ご注意事項 (Important information)”

Confirm the usage procedure and precautions for this app.

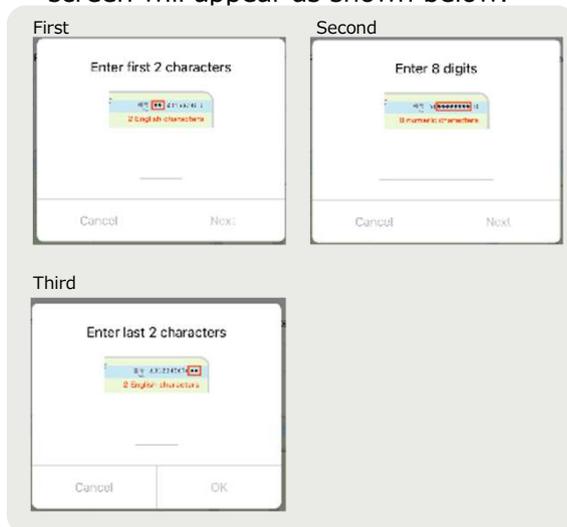
2 Tap “次へ (Next)”

Tap the “次へ (Next)” button to proceed to the next screen.

3 Enter Residence Card number

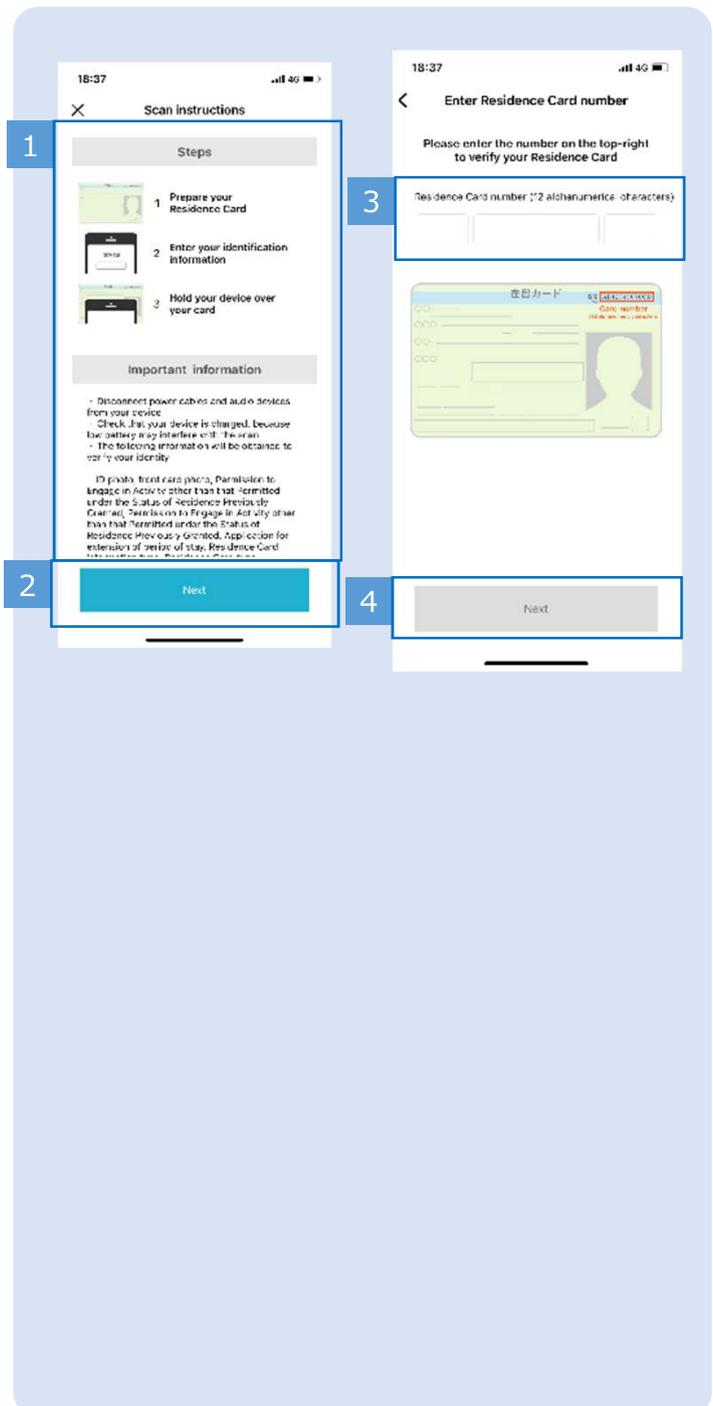
Enter your **在留カード番号 (Residence Card number)**.

Tap the input field and a pop-up screen will appear as shown below.



4 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “次へ (Next)”. Tap the button to proceed to the next screen.





5. Scan Residence Card & take a photo of the back

5-2

1 Confirm how to scan Residence Card

Check the explanation of how to scan your Residence Card here.

2 Tap “読み取り開始 (Start scanning)”

Once you are ready, tap the “読み取り開始 (Start scanning)” button to proceed to the next screen.

3 Tap “OK”

Precautions regarding scanning your Residence Card are displayed here. Check the precautions and tap “OK”.

4 Scan Residence Card

Follow the instructions on the screen, hold your Residence Card against your smartphone, and scan it.



If you are unable to scan the IC chip, take the following steps below.

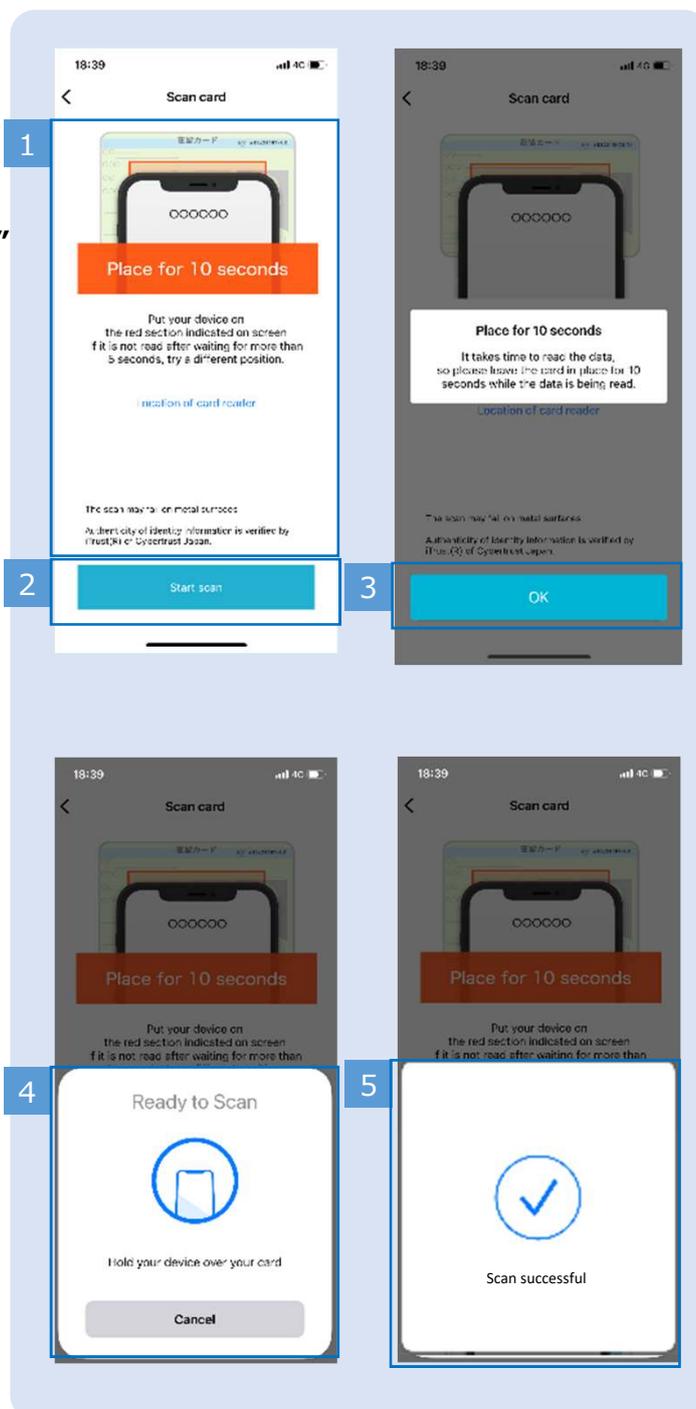
- Remove any cables for charging, earphones, etc. from your smartphone.
- Make sure your smartphone is sufficiently charged.
- Do not place your IC card on a metal surface.
- Remove your card from its case.
- When the scanning screen appears, hold your smartphone still and wait briefly.
- Make sure you are using the right part of your smartphone to scan your card with.
- Some smartphones can scan more easily with the cover removed.
- Some issues can be resolved by changing the settings on your smartphone.

For more information, see the following URL.
https://faq.jp-bank.japanpost.jp/faq_detail.html?id=10174

5 Residence Card scanning complete

Once you have successfully scanned your Residence Card, you will automatically be taken to the next screen.

Automatically go to the next screen



⇒ 5-3



5. Scan Residence Card & take a photo of the back

5-3

1 Confirm how to take Residence Card (back) photo

An explanation of the automatic photo process will be displayed. After confirming the explanation, start taking the photos.

2 Take Residence Card (back) photo

Adjust the camera position so that the entire back of your Residence Card fits inside the frame. The photo will be taken automatically once the camera recognizes the shape of the Residence Card.



If you have trouble taking a photo of your Residence Card, or if the message “カードが認識できません。(The card cannot be recognized.)” appears, change the background of the card to a color other than white.

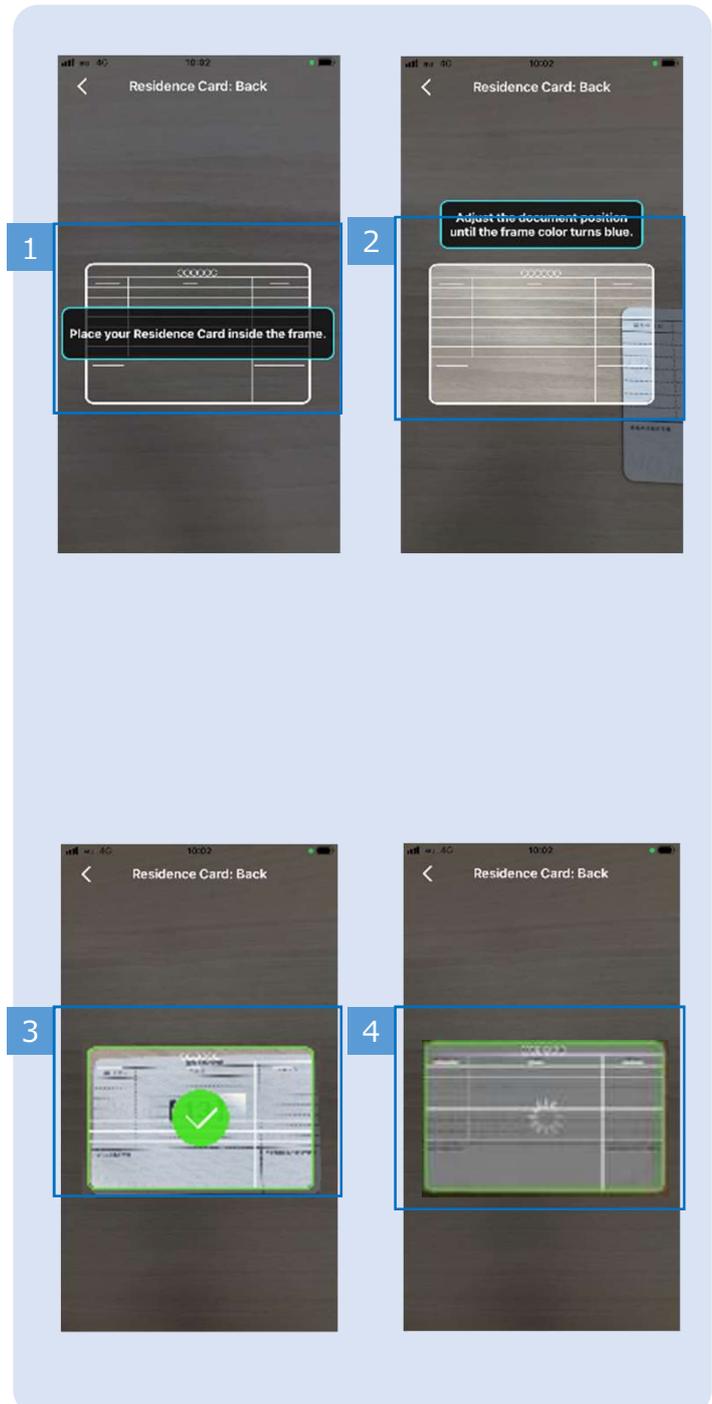
If you are still unable to take a satisfactory photo, see the “[Scanning/photographing your ID](#)” section of this manual.

3 Residence Card (back) photo complete

When a green checkmark appears, you have finished taking the photo of the back of your Residence Card (back).

4 Residence Card photo complete

After you finish taking the photo of the back of your Residence Card, wait briefly until you are automatically taken to the next photo screen.



Automatically go to the next screen ⇒ **6-1**



6. Take face photos

***You will be required to take 3 photos of your own face**

6-1

1 Confirm how to take face photo (front)

An explanation of how to take face photo will be displayed.
After confirming the explanation, start taking the photo.

2 Take face photo (front)

Adjust the camera position so that your entire face fits inside the frame.
The photo will be taken automatically once the camera recognizes your face.



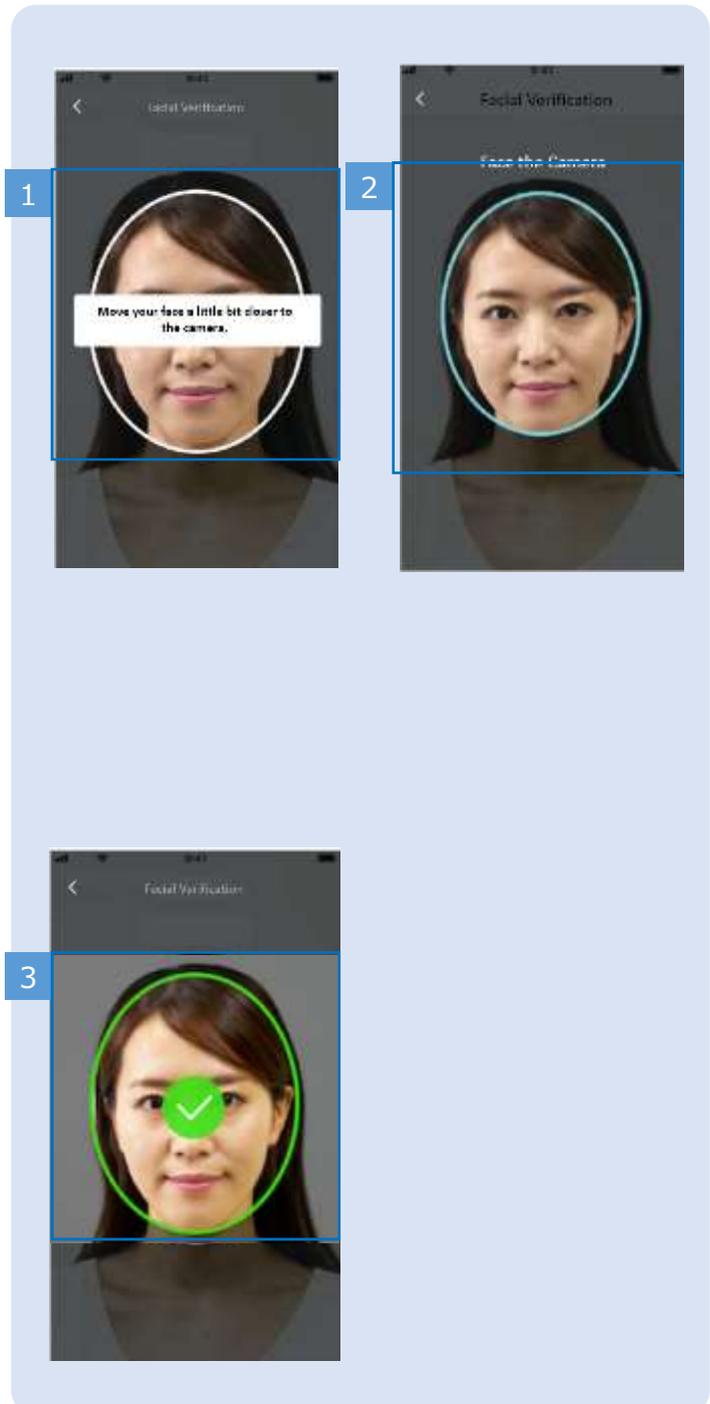
If you are unable to take a satisfactory face photo, take the following steps below.

- Take the photo in a well-lit area.
- Avoid backgrounds that are overly bright due to backlighting, etc.
- If outdoor light from windows, etc. is bright indoors, close the curtains and use room lighting.
- Do not register any photos in a dimly lit environment or when the camera lens is dirty.
- Do not point the camera directly at the sun.
- If there are fingerprints or dirt on the camera, wipe the lens with a soft cloth.
- Make sure you are not wearing eyewear, hats, masks, or other items that may obstruct the photo.
- Do not allow other people's faces to appear on the preview screen.
- Face the camera directly in front of you.

3 Face photo (front) complete

When a green checkmark appears, you have finished taking the photo of the front of your face.

Once the photo is complete, you will automatically be taken to the next photo.





6. Take face photos

6-2

1 Confirm how to take face photo (expression)

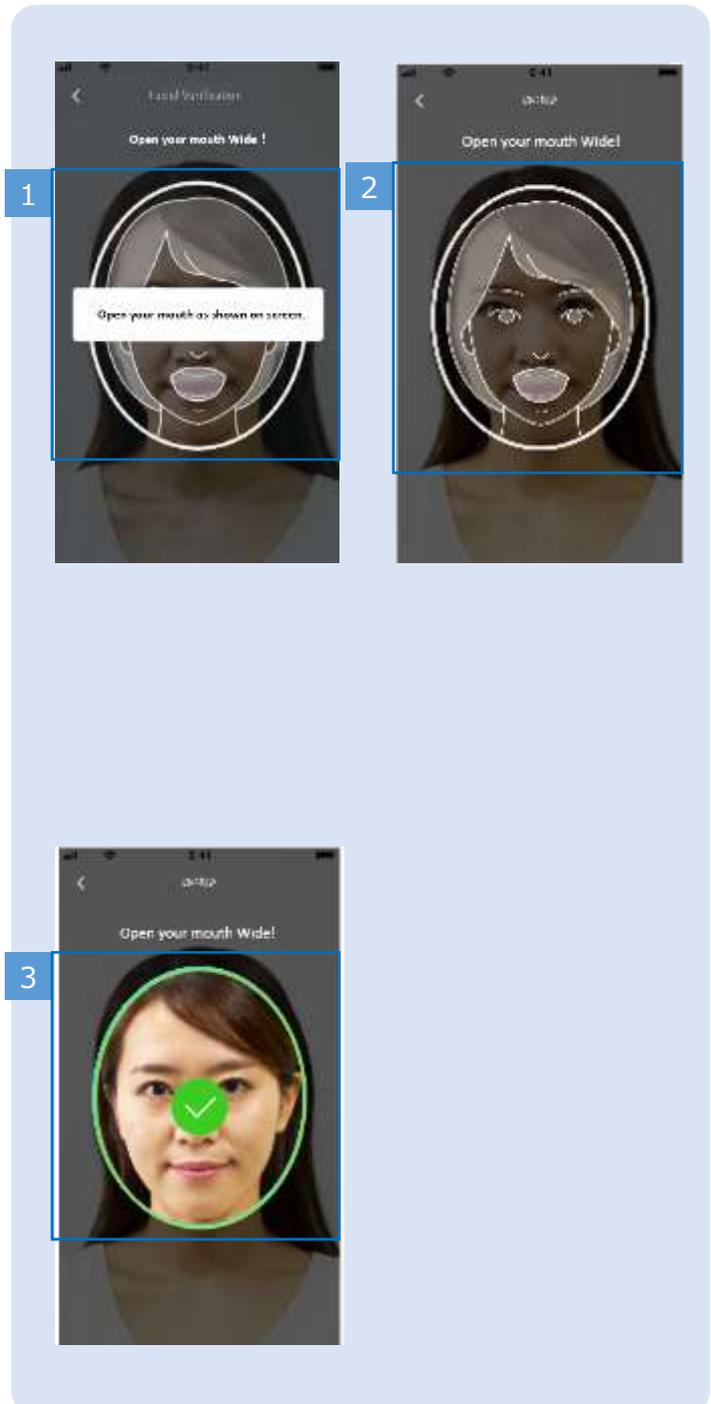
Confirm the instructions to open your mouth widely, then tap the button to start taking the photo.

2 Take face photo (expression)

Adjust the camera position so that your entire face fits inside the frame, and perform the actions as instructed. The photo will be taken automatically once the camera recognizes the action.

3 Face photo (expression) complete

When a green checkmark appears, you have finished taking the photo. Once the photo is complete, you will automatically be taken to the next photo.





6. Take face photos

6-3

1 Confirm how to take face photo (with flash)

Confirm the instructions to move your face closer to the camera, then tap the button to start taking the photo.

2 Take face photo (with flash)

Adjust the camera position so that your entire face fits inside the frame, and perform the actions as instructed.

The photo will be taken automatically once the camera recognizes the action.

The screen will glow blue.

Wait, and do not move your face.

3 Face photo (with flash) complete

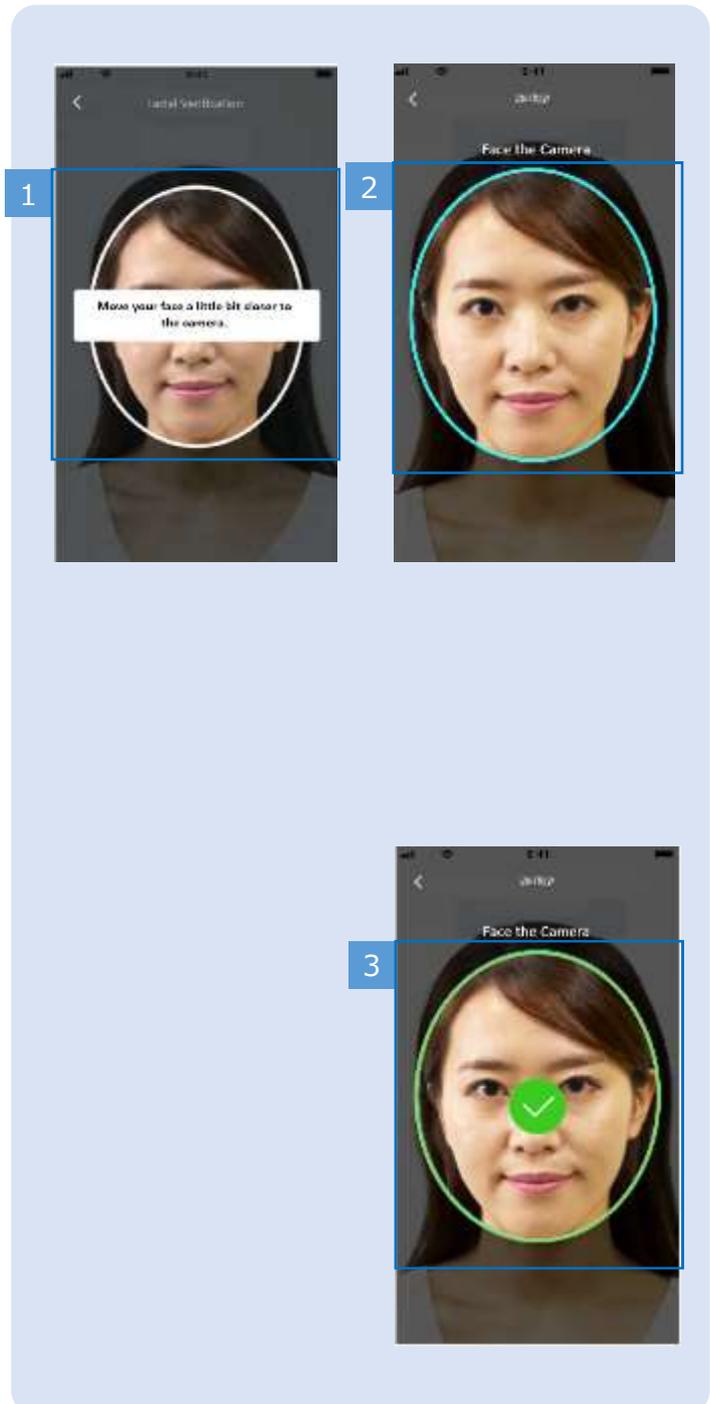
When a green checkmark appears, you have finished taking the photo. Once the photo is complete, you will automatically be taken to the next screen.

Automatically go to the next screen

⇒ 7-1



After your face photos are taken, your application may be rejected. For more information, see the "References" section of this manual.





7. Take Residence Card (front) photo

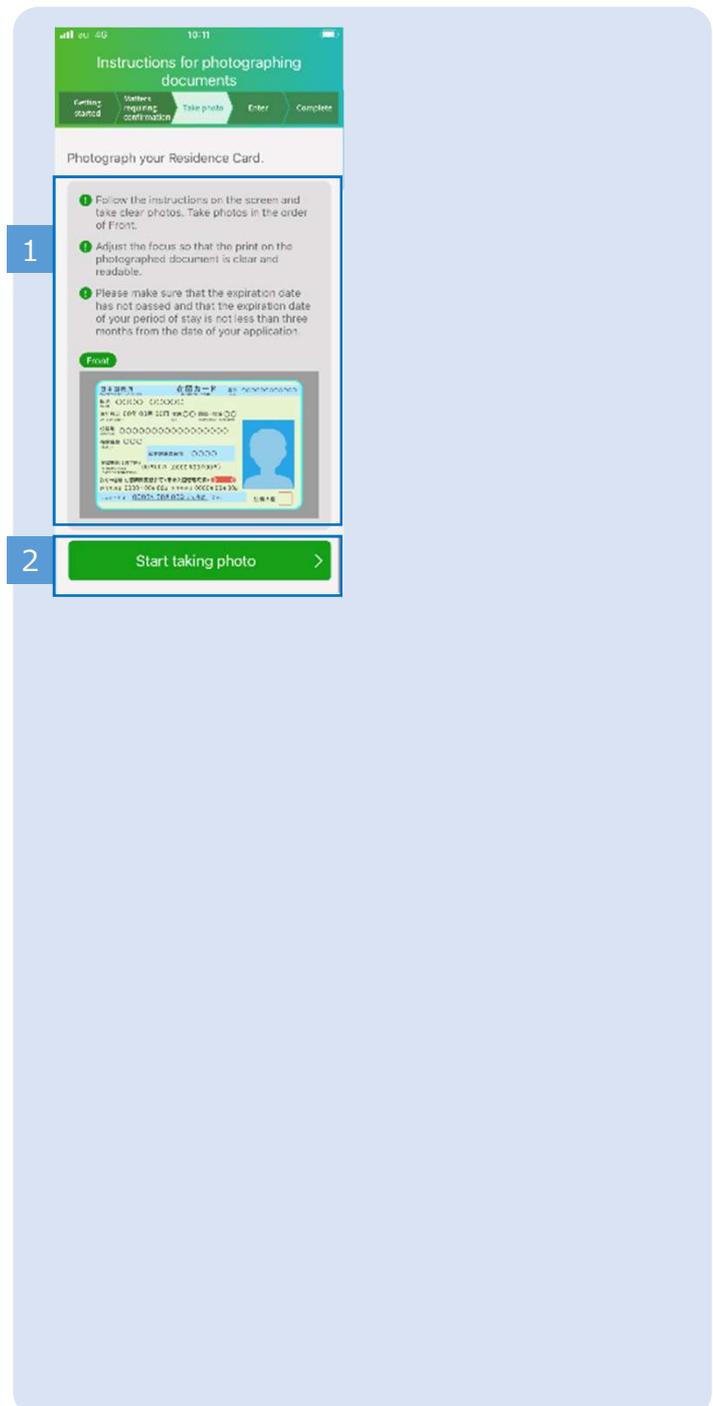
7-1

1 Confirm Residence Card photo instructions

Precautions regarding photographing your Residence Card and the photo-taking process are displayed here. Check them before proceeding.

2 Tap “撮影開始 (Start taking photo)”

Once you are ready, tap the “**撮影開始 (Start taking photo)**” button to proceed to the next screen.





7. Take Residence Card (front) photo

7-2

1 Take Residence Card (front) photo

Adjust the camera position so that the entire front of your Residence Card fits inside the frame, and then push the "Shutter" button.



You may receive a notification stating "ゆうちょ銀行がカメラへのアクセスを求めています。(Japan Post Bank would like to access your camera.)". In that case, tap "OK".



For tips on how to take photos, see the "[Scanning/photographing your ID](#)" section of this manual.

2 Residence Card (front) photo complete

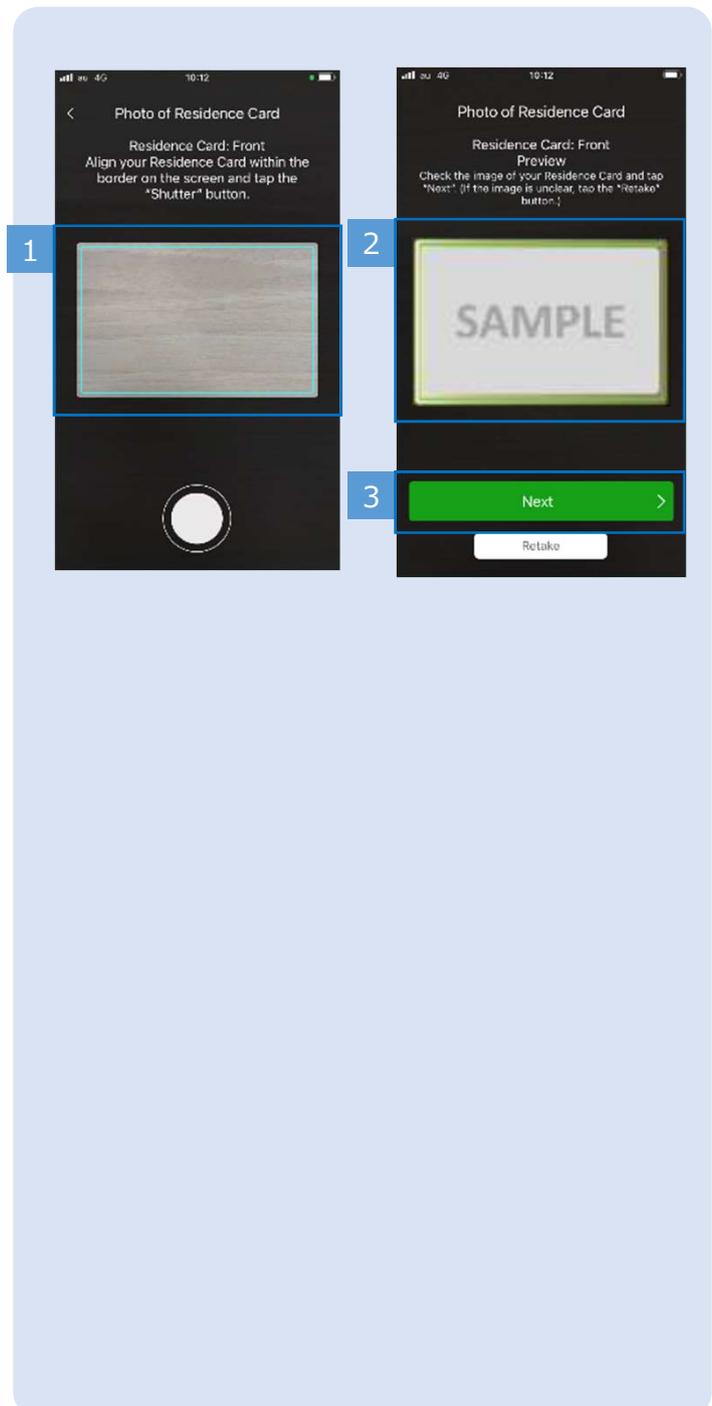
A preview of the photo will appear. Confirm that the photo is satisfactory. If the photo was not taken properly, tap "[再撮影 \(Retake\)](#)" at the bottom of the screen to go back to the camera screen.

*Retake the photo if any of the following conditions apply.

- The photo is unclear
- The photo is blurry
- Part of the photo is obstructed, etc.

3 Tap "[次へ \(Next\)](#)"

Once you have a satisfactory photo of your Residence Card (front), tap the "[次へ \(Next\)](#)" button to proceed to the next screen.



Next

⇒ [8-1](#)



8. Enter your information

8-1

1 Enter name (alphabetical characters)

Enter your **お名前(アルファベット)** (**name (alphabetical characters)**).

The name on your Residence Card will be entered automatically. Check the entered name to make sure there are no mistakes.

If there are any mistakes, correct them here.



Make sure that the information you entered matches the information on your Residence Card, as the application will not be accepted if the information is different from that on the card. Also be sure to enter a space between each word.

After entering your name (alphabetical characters), tap the “**カナ変換 (Kana conversion)**” button to display a list of candidates for converting your name into kana.



See 8-2 for more information on the **カナ変換 (kana conversion)** function.

2 Enter name (kana)

Enter your name in katakana.

If you select “**カナ変換 (Kana conversion)**”, the converted and selected content will be reflected. If there are three or more words in your name, kana conversion may not work properly. If kana conversion does not work, revise the kana directly.

The screenshot shows the 'Applicant information' screen in an app. At the top, there's a navigation bar with a back arrow and the title 'Applicant information'. Below it, a progress indicator shows 'Family started', 'Workers applying occupation', 'Take photo', 'Enter', and 'Cancel'. The main content area is titled 'Please enter your applicant information.' and contains several form fields:

- Name (alphabetical characters):** A text input field containing 'TEST KENSHU'. To its right is a green button labeled 'Kana conversion'.
- Name (kana):** A text input field containing 'テスト ケンシュウ'.
- Postal code (no hyphen necessary):** A text input field with a green 'Search' button to its right. Below it is a link: 'Go here if you do not know the postal code.' with a small icon.
- Prefecture / municipality / block:** A dropdown menu.
- Street number:** A text input field.
- Apartment no., etc.:** A text input field.
- Date of birth:** A dropdown menu with a green checkmark.
- Gender:** A dropdown menu with a green checkmark and an 'Optional' label to its right.
- Telephone number:** Three text input fields for area code, number, and extension, separated by hyphens.

At the bottom of the form is a large green button labeled 'Next' with a right-pointing arrow. There are also several informational icons (circles with numbers) providing instructions: '1 Enter the information exactly as printed on your Residence Card.', '2 Please make sure your entire name has been entered.', '3 If there are no conversion options or it is not converted, enter the information. If you are unable to read Japanese, ask someone (an individual in charge at the company where you work, school staff, etc.) to check whether the conversion is correct.', '4 The address should follow the format below. 2-bancho 3-go -> 2-3', '5 The address should follow the format below. 101, Building A, XXXX Apartment -> A-101', and '6 This app cannot be used to open an account for applicants under the age of 16.'



8. Enter your information

8-1

3 Confirm postal code and search address

The **郵便番号 (postal code)** scanned from your Residence Card will be entered automatically. Make sure the entered information is correct, and tap “**検索 (Search)**”.

If it is incorrect or has not been entered, enter the correct postal code and tap “**検索 (Search)**”.



If you do not know your postal code, tap “**郵便番号が分からない場合はこちら (See here if you do not know your postal code)**” to confirm your postal code.



If there are multiple addresses with the same postal code, the following screen will be displayed. Select your address and then tap “**次へ (Next)**”.



4 Confirm prefecture/municipality/block

The address retrieved from your **郵便番号 (postal code)** will be displayed. Make sure that the entered address is correct.



The displayed address cannot be revised directly. If the address is incorrect, try again from the postal code search.

The screenshot shows the 'Applicant information' form with the following fields and annotations:

- Step 3:** 'Postal code (no hyphen necessary)' field with a 'Search' button and a link: 'Go here if you do not know the postal code.' (indicated by a green box).
- Step 4:** 'Prefecture / municipality / block' dropdown menu (indicated by a blue box).

Other visible fields include: Name (alphabetical characters) [TEST KENSHU], Name (kana) [テスト ケンシュウ], Street number, Apartment no., etc., Date of birth, Gender (Optional), and Telephone number.



8. Enter your information

8-1

5 Enter street number

Enter your **番地 (street number)**.

6 Enter room number, etc. Optional

Enter your **部屋番号等 (room number, etc.)**.



Enter your **番地 (street number)** and **部屋番号等 (room number, etc.)** in double-byte numbers only. (If you enter them in single-byte numbers, they will be automatically converted to double-byte numbers.)



You may omit the name of the apartment building, etc.
Example: ゆうちよマンションA-100 ⇒ A-100

7 Select date of birth

Select your **生年月日 (date of birth)**. The date of birth on your Residence Card will be entered automatically. Check the entered date to make sure there are no mistakes. If there are any mistakes, correct them here.

8 Select gender Optional

Select your **性別 (gender)**.

9 Enter phone number Optional

Enter your **電話番号 (phone number)**.



If you have a phone number, be sure to enter it here. (If you do not have a phone number, you may leave this item blank and proceed.)

10 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

Next

⇒ 9-1

The screenshot shows the 'Applicant information' screen. It includes a progress bar at the top with steps: Getting started, Visitors requiring confirmation, Take photo, Enter, and Complete. The 'Enter' step is active. Below the progress bar, there are input fields for Name (alphabetical characters), Name (kana), Postal code, and Prefecture / municipality / block. There are also input fields for Street number, Apartment no., etc., Date of birth, Gender, and Telephone number. A 'Next' button is at the bottom right. Numbered callouts 5 through 10 point to the corresponding input fields.



8. Enter your information

How to use kana search

8-2

1 Confirm kana search results

The results of the **カナ検索 (kana search)** will be displayed.

If the displayed results are different from your kana, tap the pulldown list.

If there is no corresponding kana, tap **“戻る (Back)”** to go back to the previous screen and enter the kana directly.

2 Select kana search results

Tap the pulldown list to display the candidates from the search results.

Select the correct kana and tap **“OK”**.



Only the first **three words** of your name can be converted into kana.

***The fourth and subsequent words must be entered manually on the previous screen.**

Example: Leonardo di ser Piero da Vinci
Can be converted → レオナルド・ディ・セル
Manual entry → ピエーロ・ダ・ヴィンチ



If there is a **word that cannot be converted into kana**, all words after that word must be entered manually on the previous screen.

Example: Leonardo di ser Piero da Vinci
 - the “di” could not be converted

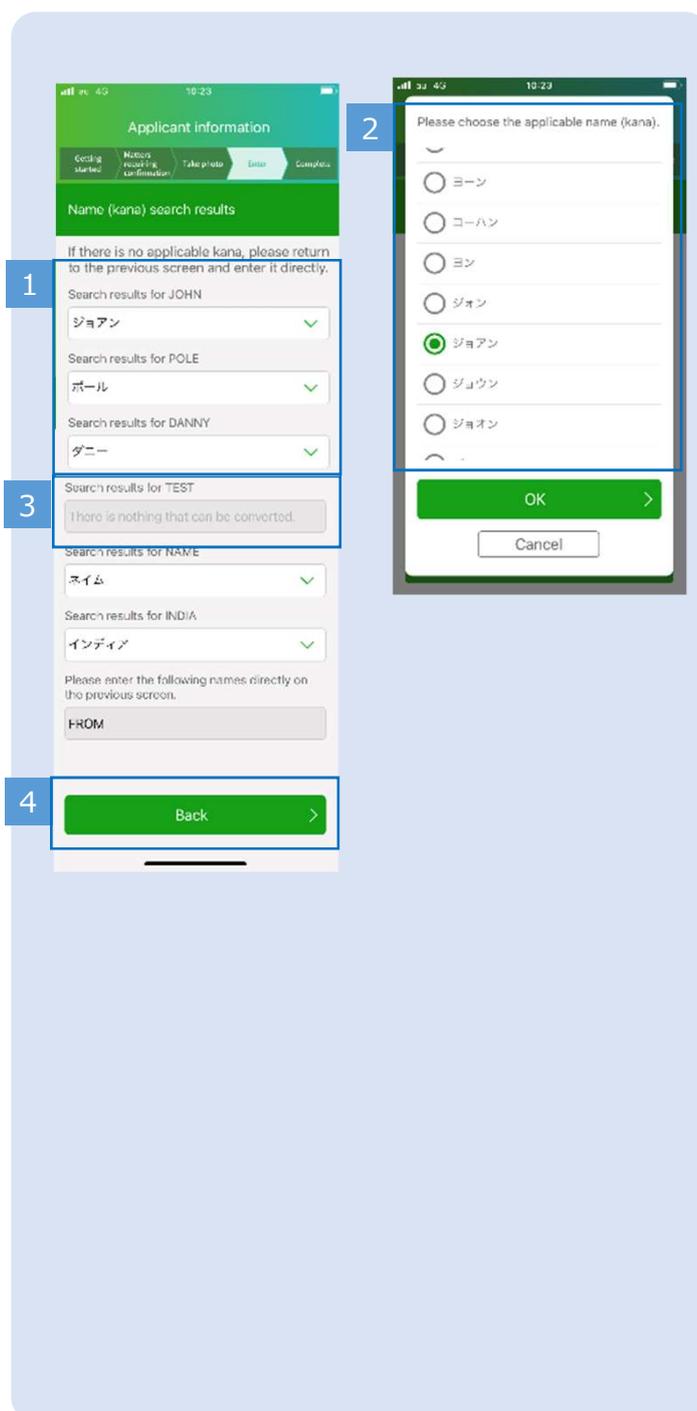
Can be converted → レオナルド
Manual entry → ディ・セル・ピエーロ・ダ・ヴィンチ

3 Confirm kana continuation

If there are three or more words in your name, you must enter the kana for the fourth and subsequent words yourself. If your name was not searched for kana, tap **“戻る (Back)”** to go back to the previous screen and enter the kana directly.

4 Tap “戻る (Back)”

After search and confirmation are complete, tap **“戻る (Back)”** to go back to the 8-1 screen and continue entering your information.





9. Select country of residence

9-1

1 Select country of residence

Select your primary **居住地区 (country of residence)**.



Tap to display an explanation of “**居住地区 (Country of residence)**”.



2 Select if you have a taxpayer identification number

Select the radio button corresponding to **whether or not you have a taxpayer identification number**.

3 Enter taxpayer identification number

If you select an option other than “**日本 (Japan)**” for your **居住地区 (country of residence)**, an entry field for your **納税者番号 (taxpayer identification number)** will appear.

Enter your **納税者番号 (taxpayer identification number)** in that field.



If you select “**アメリカ合衆国 (United States)**” for your **居住地区 (country of residence)**, be sure to enter your **納税者番号 (taxpayer identification number)**.

4 Enter other country of residence Optional

If you have another **居住地区 (country of residence)**, enter your **居住地区 (country of residence)** and **納税者番号 (taxpayer identification number)** in the same manner. If you do not have another **居住地区 (country of residence)**, you may proceed to the next item.

The screenshot shows the 'Country of residence selection' screen in the app. It includes the following elements:

- 1 Country of residence information**: A section with a question mark icon and the text 'What is your country of residence?'. Below it is a dropdown menu with 'Indonesia' selected.
- 2 Please choose whether you have a taxpayer identification number for the country of residence you have chosen.**: A section with three radio button options: 'Yes' (selected), 'No', and 'Submission prevented by law'.
- 3 Taxpayer identification number**: An empty text input field.
- 4 Choose another country of residence, if applicable.**: A section with two dropdown menus for 'Country of residence 1' and 'Country of residence 2', both with 'Please choose' selected.

On the right side of the screenshot, there is a 'Residence Card information' section with various fields and options:

- 'Reason for address and country of residence being different' (empty field)
- 'Residence Card information' (info icon)
- 'Choose the status of residence printed on your Residence Card.' with a dropdown menu showing 'Other' (checked).
- '*If there are no applicable status of residence items available, choose "Other" and enter your status of residence below.' (empty field)
- 'Entry date' with a dropdown menu showing 'Please choose' (checked).
- '*If your Residence Card has "Landing Permission" information on it, please be sure to enter the date. If your card has no "Landing Permission" information on it, please enter the date of entry on your passport, etc.' (empty field)
- 'Detailed period of time' (checked) and 'Indefinite period of time' (unchecked) radio buttons.
- 'Period of stay (until)' with a dropdown menu showing 'Please choose' (checked).
- 'Residence Card number' (empty field)
- 'Occupation (multiple selections allowed)' with a dropdown menu showing 'Other' (checked).
- '*If there are no applicable occupation items available, choose "Other" and enter your occupation below.' (empty field)
- 'Annual income' with a dropdown menu showing 'Please choose' (checked).
- 'Next' button with a right arrow.



9. Select country of residence

9-1

5 Enter reason for address and country of residence being different

If you select an option other than “**日本 (Japan)**” for your **居住地区 (country of residence)**, an entry field for your **ご住所と居住地区が異なる事情 (reason for your address and country of residence being different)** will appear. Enter your reason in that field.

6 Select status of residence

Your **在留資格 (status of residence)** will be entered automatically. Make sure the entered information is correct. If there are any mistakes, correct them here.



Tap  to display an explanation of the **Residence Card**.

See here if you have any problems with the entered information.



7 Select date of entry into Japan

Enter the date of your entry into Japan.



If your Residence Card has “**上陸許可 (Landing Permission)**” on it, enter the landing permission date.

The screenshot shows the 'Country of residence selection' screen in the app. It includes the following fields and callouts:

- 5** Reason for address and country of residence being different: A text input field.
- 6** Residence Card information: A dropdown menu with 'Other' selected. Below it, a note states: "If there are no applicable status of residence items available, choose 'Other' and enter your status of residence below." followed by a text input field.
- 7** Entry date: A dropdown menu with 'Please choose' selected. Below it, a note states: "If your Residence Card has 'Landing Permission' information on it, please be sure to enter the date. If your card has no 'Landing Permission' information on it, please enter the date of entry on your passport, etc." followed by a text input field.

Other visible fields on the screen include: Country of residence (Indonesia), Taxpayer identification number, Country of residence 1 (Please choose), and Country of residence 2 (Please choose).



9. Select country of residence

9-1

8 Select period of stay (date of expiration)

If you select “**永住者 (Permanent Resident)**” or “**高度専門職2号 (Highly Skilled Professional (ii))**” as your **在留資格 (status of residence)**, “**無期限 (No date of expiration)**” will be automatically selected. For **any other status**, “**期限あり (Date of expiration)**” will be automatically selected.

If “**期限あり (Date of expiration)**” is selected, **在留期間 (満了日) (period of stay (date of expiration))** will be displayed with the **満了日 (date of expiration)** entered.

If there are any mistakes, tap them and correct them here.



If your **在留期間満了日 (period of stay (date of expiration))** is within 3 months from the date of application, you will be unable to open an account. Apply again after your Residence Card has been renewed.

If the **在留期間 (満了日) (period of stay (date of expiration))** is not displayed, you may proceed to the next item.

9 Enter Residence Card number

Your **在留カード番号 (Residence Card number)** will be entered automatically and displayed. Make sure the entered information is correct.

If there are any mistakes, correct them here.

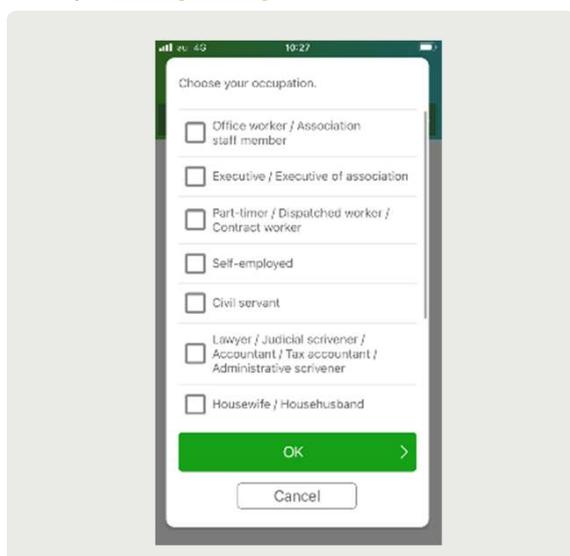


9. Select country of residence

9-1

10 Select occupation

Tap the pulldown list to display the following screen, and select your **ご職業 (occupation)**. If you have multiple **ご職業 (occupations)**, select all of them. After completing your selections, tap **決定 (Enter)**.



11 Enter occupation (other)

If you select **“その他 (Other)”** for your **ご職業 (occupation)**, an entry field for your **ご職業 (occupation)** will appear. Enter the details in that field.

12 Select annual income

Select your **年収 (annual income)**.

13 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap **“次へ (Next)”**. Tap the button to proceed to the next screen.

[The next screen you are taken to differs depending on the information you have entered. See the next page for which screen you will go to next.](#)

Reason for address and country of residence being different

Residence Card information ⓘ
Choose the status of residence printed on your Residence Card.
Other ✓

*If there are no applicable status of residence items available, choose "Other" and enter your status of residence below.

Entry date
Please choose ✓

• If your Residence Card has "Landing Permission" information on it, please be sure to enter the date. If you said has no "Landing Permission" information on it, please enter the date of entry on your passport, etc.

Definite period of time ✓ Indefinite period of time

Period of stay (until)
Please choose ✓

Residence Card number

10 Occupation (multiple selections allowed)
Other ✓

11 *If there are no applicable occupation items available, choose "Other" and enter your occupation below.

12 Annual income
Please choose ✓

13 Next >



9. Select country of residence

9-2

If you are a non-resident

1 Confirm precautions

If you are a **non-resident**, there are precautions regarding the procedures for opening an account. Confirm these precautions.

After confirming, check “[上記の内容を確認しました \(I have read and understand the above.\)](#)”.

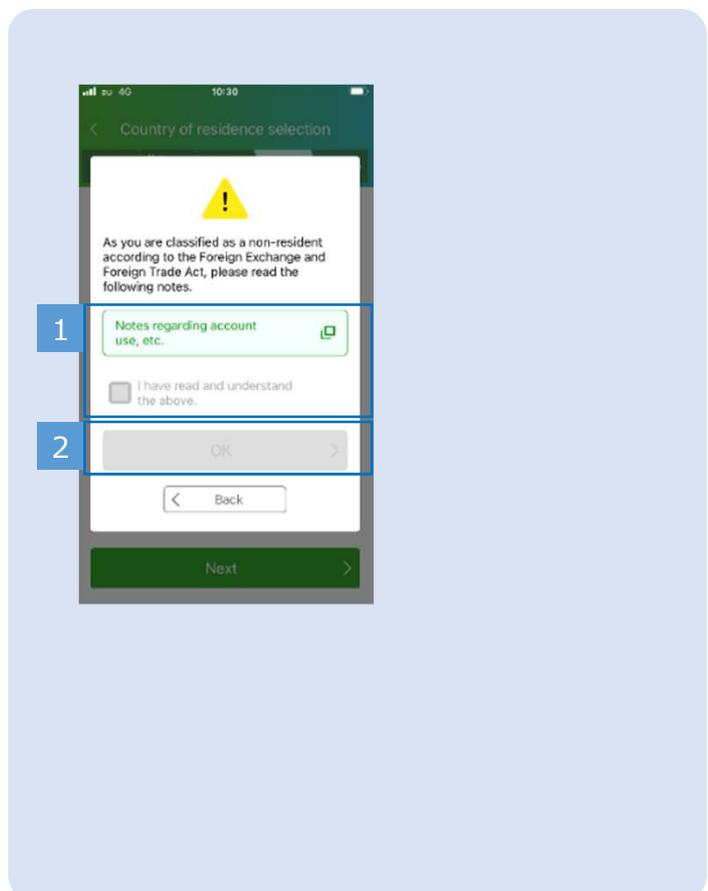
If this screen appears even though you are not a non-resident, tap “[戻る \(Back\)](#)” at the bottom of the screen to return to the country of residence selection screen, and confirm the information you have entered.

2 Tap “OK”

After confirming the precautions, tap “[OK](#)” to proceed to the next screen.

[The next screen you are taken to differs depending on the information you have entered.](#)

[See the next page for which screen you will go to next.](#)





9. Select country of residence

9-2

The next screen you are taken to differs depending on the 在留資格 (status of residence) you have selected.

See the statuses of residence below and proceed to the appropriate screen.

- 技能実習 1 号イ (Technical Intern Training (i)(a))
- 技能実習 1 号ロ (Technical Intern Training (i)(b))
- 技能実習 2 号イ (Technical Intern Training (ii)(a))
- 技能実習 2 号ロ (Technical Intern Training (ii)(b))
- 技能実習 3 号イ (Technical Intern Training (iii)(a))
- 技能実習 3 号ロ (Technical Intern Training (iii)(b))

Technical interns ⇒ **10-1**

- 留学 (Student)

International students ⇒ **11-1**

A status **other than those above**

Those with a different status ⇒ **12-1**



10. Take passport and employee ID card photos

Status of residence: Technical Intern Training

10-1

1 Confirm passport (two-page spread with face photo page) photo instructions

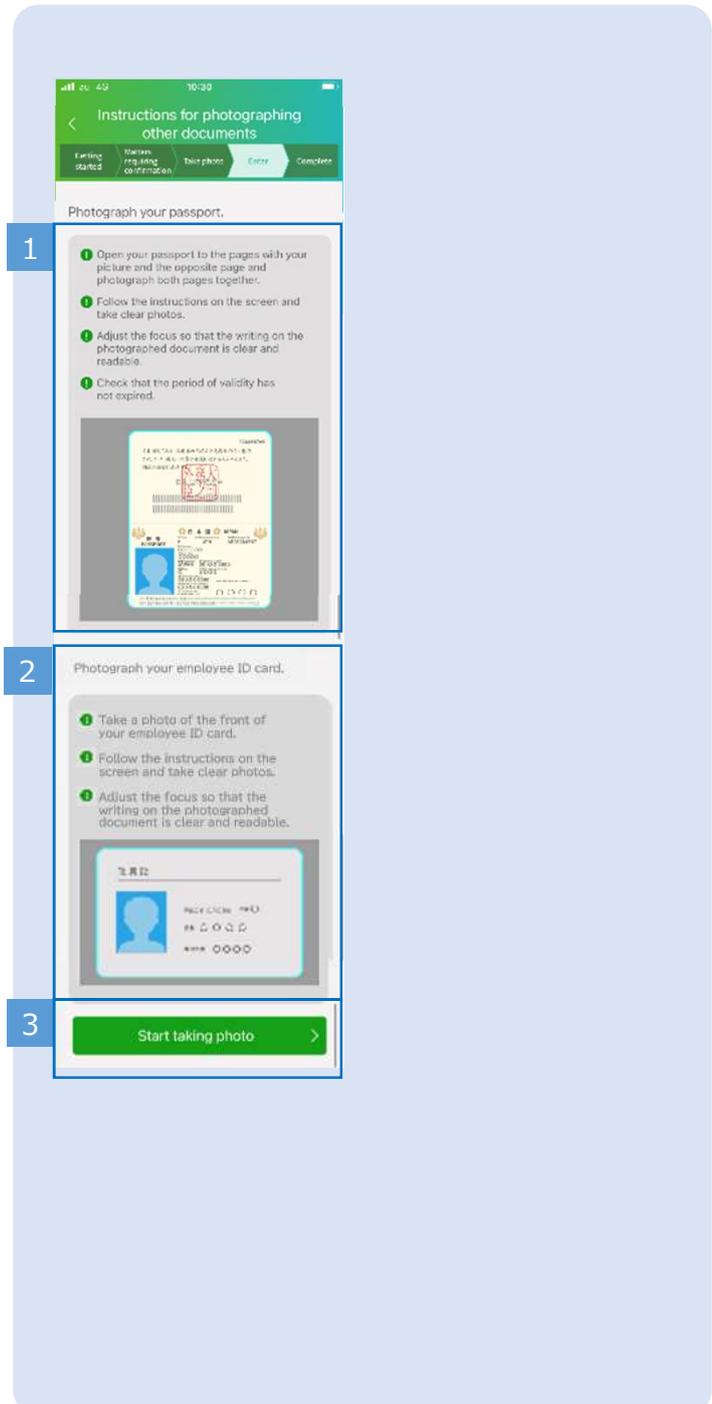
Precautions regarding photographing your passport and the photo-taking process are displayed here. Check them before proceeding.

2 Confirm employee ID card photo instructions

Precautions regarding photographing your employee ID card and the photo-taking process are displayed here. Check them before proceeding.

3 Tap “撮影開始 (Start taking photo)”

Once you are ready, Tap the “**撮影開始 (Start taking photo)**” button to proceed to the next screen.





10. Take passport and employee ID card photos

Status of residence: Technical Intern Training

10-2

1 Take passport (two-page spread with face photo page) photo

The passport camera screen will appear. Adjust the camera position so that the entire of your passport (two-page spread with face photo page) fits inside the frame, and then push the "Shutter" button.



For tips on how to take photos, see the "Scanning/photographing your ID" section of this manual.

2 Confirm passport (two-page spread with face photo page) photo results

A preview of the photo will appear. Confirm that the passport photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen. *Retake the photo if any of the following conditions apply.

- The photo is unclear
- The photo is blurry
- Part of the photo is obstructed, etc.

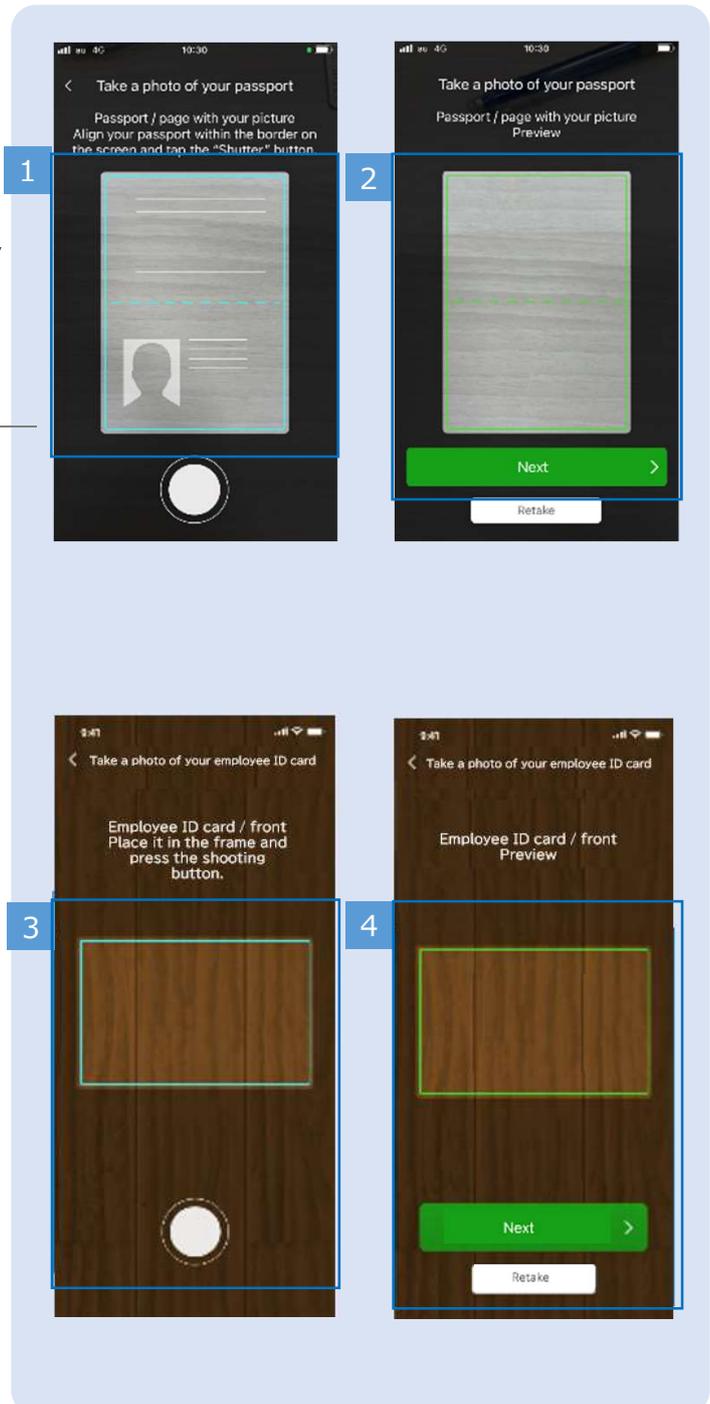
3 Take employee ID card photo

The employee ID card camera screen will appear.

Adjust the camera position so that the entire front of your employee ID card fits inside the frame, and then push the "Shutter" button.

4 Confirm employee ID card photo results

A preview of the photo will appear. Confirm that the employee ID card photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen.



Next

⇒ 13-1



11. Take passport and student ID card photos

Status of residence: Student

11-1

1 Confirm passport (two-page spread with face photo page) photo instructions

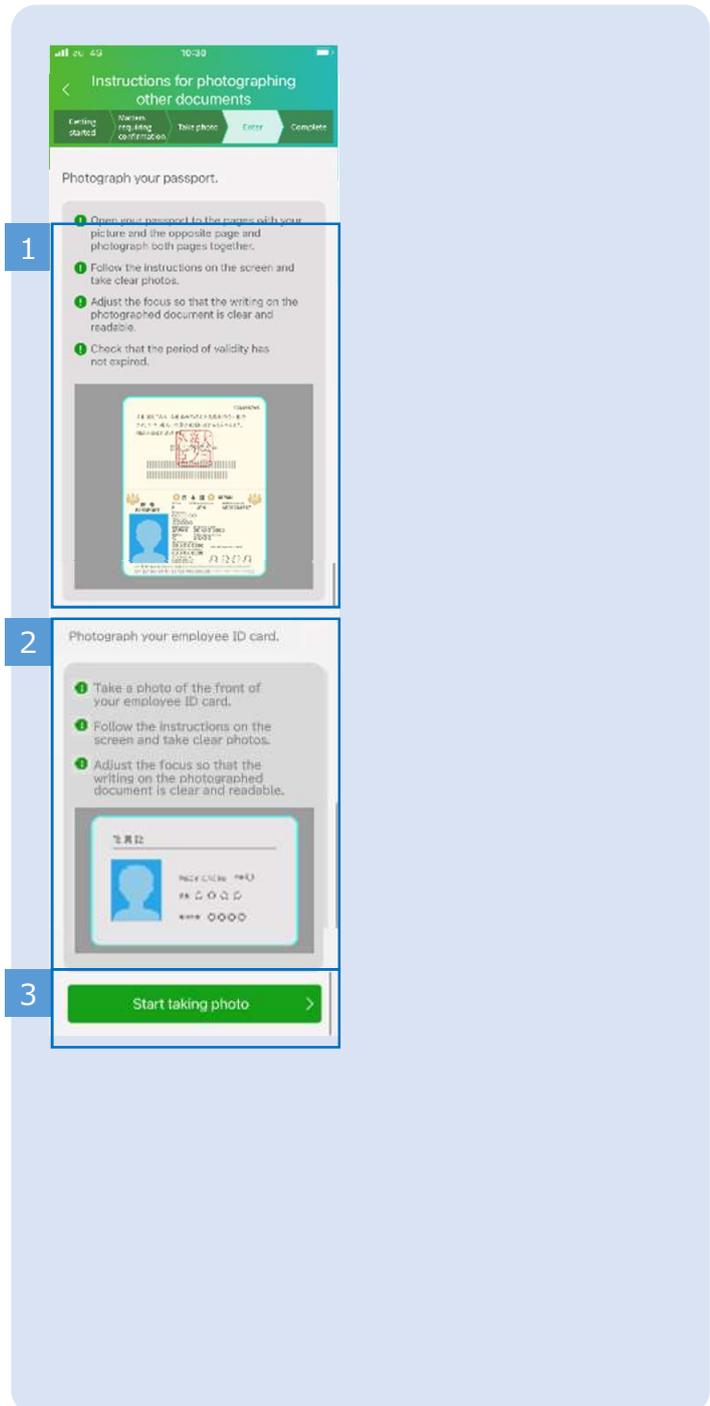
Precautions regarding photographing your passport and the photo-taking process are displayed here. Check them before proceeding.

2 Confirm student ID card photo instructions

Precautions regarding photographing your student ID card and the photo-taking process are displayed here. Check them before proceeding.

3 Tap “**撮影開始 (Start taking photo)**”

Once you are ready, Tap the “**撮影開始 (Start taking photo)**” button to proceed to the next screen.





11. Take passport and student ID card photos

Status of residence: Student

11-2

1 Take passport (two-page spread with face photo page) photo

The passport camera screen will appear. Adjust the camera position so that the entire of your passport (two-page spread with face photo page) fits inside the frame, and then push the "Shutter" button.



For tips on how to take photos, see the "Scanning/photographing your ID" section of this manual.

2 Confirm passport (two-page spread with face photo page) photo results

A preview of the photo will appear. Confirm that the passport photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen.

*Retake the photo if any of the following conditions apply.

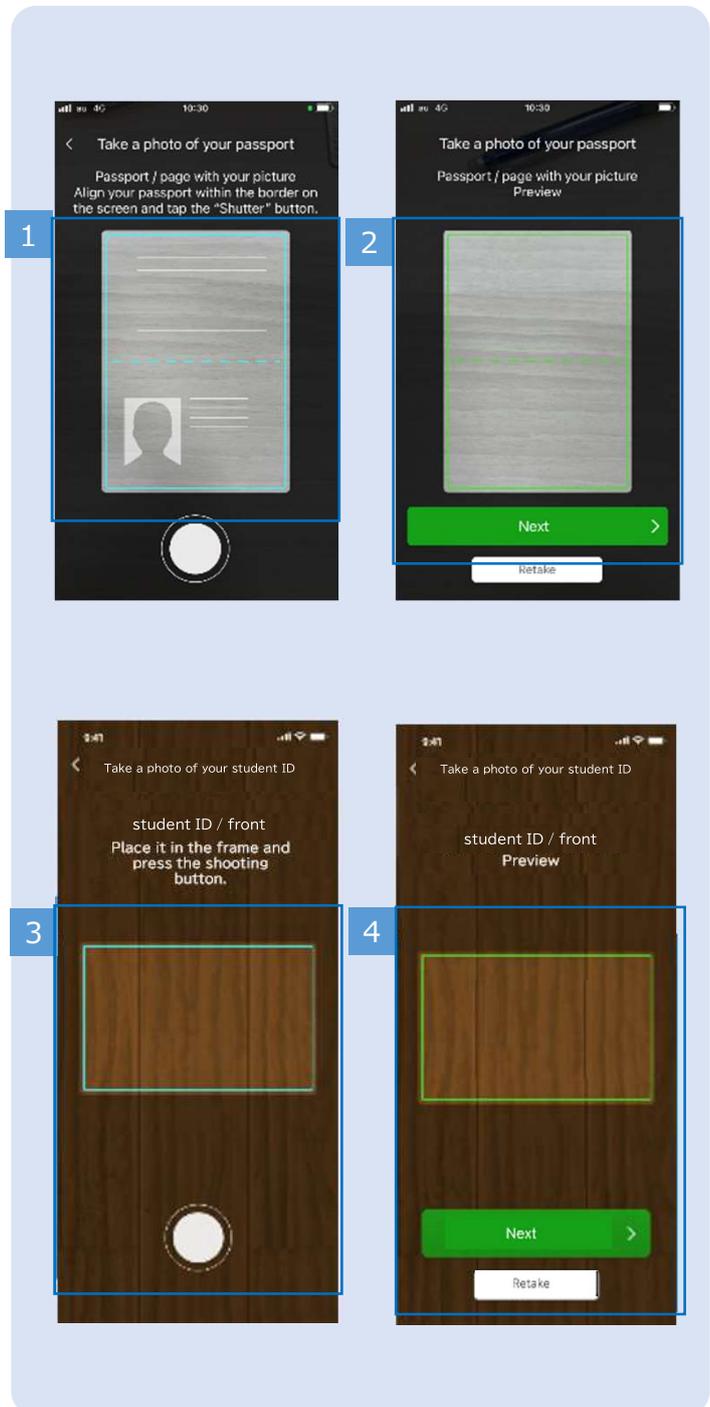
- The photo is unclear
- The photo is blurry
- Part of the photo is obstructed, etc.

3 Take student ID card photo

The student ID card camera screen will appear. Adjust the camera position so that the entire front of your student ID card fits inside the frame, and then push the "Shutter" button.

4 Confirm student ID card photo results

A preview of the photo will appear. Confirm that the student ID card photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen.



Next

⇒ 13-1



12. Take passport photo

Status of residence: Other than Technical Intern Training or Student

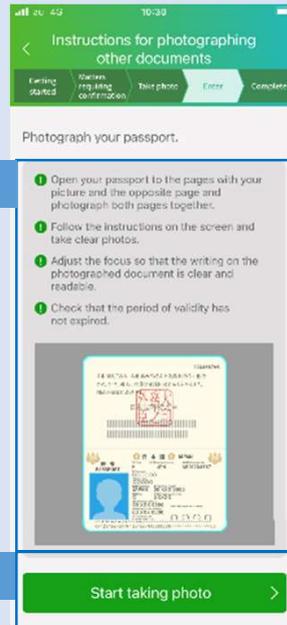
12-1

1 Confirm passport (two-page spread with face photo page) photo instructions

Precautions regarding photographing your passport and the photo-taking process are displayed here. Check them before proceeding.

2 Tap “**撮影開始 (Start taking photo)**”

Once you are ready, Tap the “**撮影開始 (Start taking photo)**” button to proceed to the next screen.





12. Take passport photo

Status of residence: Other than Technical Intern Training or Student

12-2

1 Take passport (two-page spread with face photo page) photo

The passport camera screen will appear. Adjust the camera position so that the entire of your passport (two-page spread with face photo page) fits inside the frame, and then push the "Shutter" button.



For tips on how to take photos, see the "Scanning/photographing your ID" section of this manual.

2 Confirm passport (two-page spread with face photo page) photo results

A preview of the photo will appear. Confirm that the passport photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen.

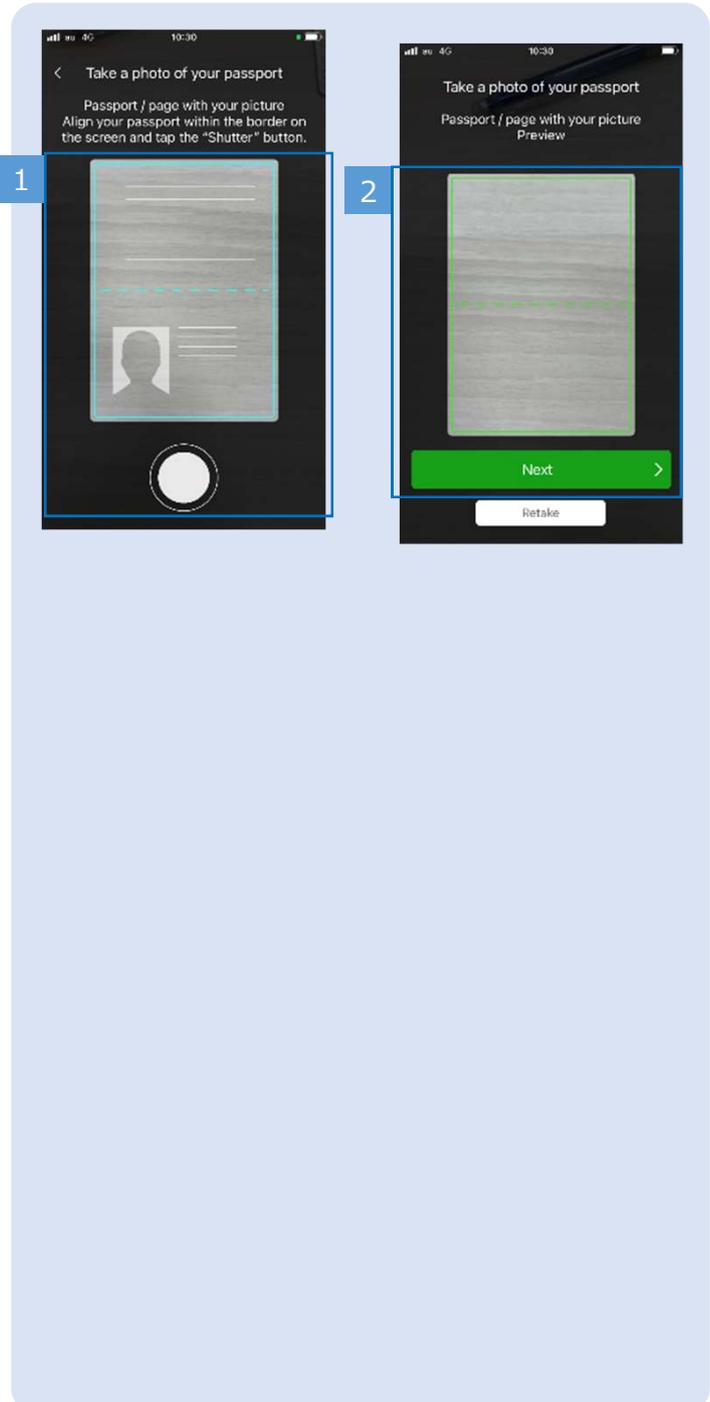
*Retake the photo if any of the following conditions apply.

- The photo is unclear
- The photo is blurry
- Part of the photo is obstructed, etc.

Select occupation

"Housewife/Househusband" or "Retired/Unemployed" only ⇒ 14-1

All other occupations ⇒ 13-1





13. Enter workplace information

Occupation: Other than “Housewife/Househusband” or “Retired/Unemployed”

13-1

1 Select business/industry

This will be displayed if you select “**会社員/団体職員 (Company/organization employee)**”, “**会社役員/団体役員 (Company/organization executive)**”, “**パート/アルバイト/派遣社員/契約社員 (Part-time/dispatched/contract worker)**”, or “**個人事業主/自営業 (Self-employed)**” as your **ご職業 (occupation)**.

If it is displayed, select the details of your **事業/業種 (business/industry)**.

2 Enter business/industry (other)

If you select “**その他 (Other)**” for your **事業/業種 (business/industry)**, an entry field for your **事業/業種 (business/industry)** will appear. Enter the details in that field.

3 Enter workplace/school, etc.

Enter your **ご勤務先・ご就学先等 (workplace/school, etc.)**.

The screenshot shows the 'Workplace information' app interface. It is divided into three numbered sections:

- 1** Points to the 'Business/industry' dropdown menu where 'Other' is selected.
- 2** Points to the text input field for 'Business/industry (other)' where details are entered.
- 3** Points to the 'Name of company/office/school, etc.' text input field.

Other visible fields include 'Postal code and number (if necessary)', 'Prefecture/county/city/town/village', 'Street name', 'Building name', and 'Telephone number of company / office or school'.



13. Enter workplace information

Occupation: Other than “Housewife/Househusband” or “Retired/Unemployed”

13-1

4 Confirm postal code and search address

Enter your workplace’s **郵便番号 (postal code)** and tap “**検索 (Search)**”.



If you do not know your workplace’s postal code, tap “**郵便番号が分からない場合はこちら (See here if you do not know your postal code)**” to confirm the postal code.



If there are multiple addresses with the same postal code, the following screen will be displayed. Select your workplace address and then tap “**次へ (Next)**”.



Individual postal codes cannot be entered. Enter the postal code of your workplace address.

5 Confirm prefecture/municipality/block

The address retrieved from the **郵便番号 (Postal code)** will be displayed. Make sure that the entered address is correct.

6 Enter street number

Enter the **番地 (street number)**.

7 Enter building name/floor, etc. Optional

Enter the **ビル名・階数等 (building name/floor, etc.)**.



Enter the **番地 (street number)** and **ビル名・階数等 (building name/floor, etc.)** in double-byte numbers only. (If you enter them in single-byte numbers, they will be automatically converted to double-byte numbers.)



13. Enter workplace information

Occupation: Other than “Housewife/Househusband” or “Retired/Unemployed”

13-1

Optional

8 Enter workplace/school phone number

Enter your **お勤め先または学校の電話番号 (workplace/school phone number)**.

If you select “**学生 (Student)**” for your **ご職業 (occupation)**, items 9 through 13 will not be displayed.

9 Select business details

If you select anything other than “**学生 (Student)**” for your **ご職業 (occupation)**, a pull-down list will appear. Select your **業務内容 (business details)**.

10 Enter business details (other)

If you select “**その他 (Other)**” for your **業務内容 (business details)**, an entry field will appear. Enter your **業務内容 (business details)** in that field.

11 Select listed/unlisted

Optional

Select **上場/非上場 (listed/unlisted)** for your workplace.

12 Select job title

Select your **役職 (job title)**.

13 Enter job title (other)

If you select “**その他 (Other)**” for your **役職 (job title)**, an entry field will appear. Enter the details of your **役職 (job title)** in that field.

14 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

The screenshot shows the 'Workplace Information' screen with the following callouts:

- 8**: Telephone number of company / office or school (input field)
- 9**: Business details (dropdown menu showing 'Other')
- 10**: If there are no applicable business details, please select 'Other' and enter the business details in the box (input field)
- 11**: Listed / Unlisted (dropdown menu showing 'Listed')
- 12**: Position (dropdown menu showing 'Other')
- 13**: If there are no applicable position items, and 'Other' is chosen, please enter the position details in the box (input field)
- 14**: Next (button)



14. Enter other information

14-1

1 Select primary purpose of account use

Select your **口座の主なご利用目的 (primary purpose of account use)**.

2 Enter primary purpose of account use (other)

If you select “**その他 (Other)**” for your **口座の主なご利用目的 (primary purpose of account use)**, an entry field will appear. Enter your **purpose of use** in this field.

Optional

3 Select purpose of using Japan Post Bank

If you have any other **当行のご利用目的 (purpose of using Japan Post Bank)**, select all that apply.

4 Select purpose of using Japan Post Bank (other)

If you select “**その他 (Other)**” for your **当行のご利用目的 (purpose of using Japan Post Bank)**, an entry field will appear. Enter your **purpose of use** in this field.

The screenshot shows the 'Enter other information 1' screen in the app. It contains several sections with input fields and dropdown menus. Numbered callouts 1 through 4 point to the following elements:

- 1** Points to the 'Primary purpose of account use' dropdown menu, which is currently set to 'Other'.
- 2** Points to the text input field for 'If there are no applicable primary purpose of account use items available, choose "Other" and enter your purpose below.' The field contains the Japanese characters 'その他'.
- 3** Points to the 'Purpose(s) of using Japan Post Bank (other than the above)' dropdown menu, which is also set to 'Other'.
- 4** Points to the text input field for 'If there are no applicable purpose of using Japan Post Bank items available, choose "Other" and enter your purpose below.' The field contains the Japanese characters 'その他'.

Other visible sections on the screen include:

- 'Plans to conduct cash transactions exceeding 2 million yen per transaction' with 'Yes' selected.
- 'Reasons for using cash' with an empty text field.
- 'Frequency of transactions' with a dropdown menu set to 'Please choose'.
- 'Amount per remittance' with a dropdown menu set to 'Please choose'.
- 'Permanent establishment owned in Japan' with 'Yes' selected.
- Fields for 'Enter the name of the permanent establishment' and 'Enter the address of the permanent establishment', both containing 'その他'.
- 'Do you plan on transferring funds to another financial institution within a week of opening an account?' with 'Yes' selected.
- 'Monthly transaction amount' with a dropdown menu set to 'Over 50,000 yen to 100,000 yen'.
- 'Frequency of transactions' with a dropdown menu set to 'Once a month'.
- 'Transaction revenue source selection (multiple selections allowed)' with a dropdown menu set to 'Other'.
- A final text input field for 'If there are no applicable revenue source for transactions items available, choose "Other" and enter your revenue source below.' which is currently empty.



14. Enter other information

14-1



If you are not a non-resident, items through **8** will not be displayed. See **9-2** for the determination criteria for a **非居住者 (non-resident)**.

5 Select ownership status of permanent establishment in Japan

If you select “**非居住者 (Non-resident)**”, an option to select your **日本国内の恒常的施設の所持状況 (ownership status of permanent establishment in Japan)** will appear. Select **whether or not you have a permanent establishment in Japan**. If you select “**いいえ (No)**”, items **6** and **7** will not be displayed.



Permanent establishments are those falling under items 1 through 3 below.

1. Branch offices, sub-branches, business offices, factories, warehouses of warehouse operators, and places where natural resources are collected such as mines and quarries. However, it does not include places used solely for purchasing or storing assets.
2. Services for construction, installation, assembly, or other work to be performed for a period exceeding one year.
3. Persons with the authority to enter into contracts on their own behalf and who exercise such authority at all times, persons who hold goods in stock and manage their entry and exit, or agents for receiving orders, etc.

6 Enter permanent establishment name

This item will appear if you select “**はい (Yes)**” for your **日本国内の恒常的施設所持の状況 (ownership status of permanent establishment in Japan)**. Enter the **恒常的施設の名称 (permanent establishment name)**.

7 Enter permanent establishment location

This item will appear if you select “**はい (Yes)**” for your **日本国内の恒常的施設所持の状況 (ownership status of permanent establishment in Japan)**. Enter the **恒常的施設の所在地 (permanent establishment location)**.

8 Select plans to transfer funds to another financial institution

Select whether you **plan to transfer funds to another financial institution within one week of opening your account**.

10:47 Enter other information 1

Transaction information

Primary purpose of account use

Other

*If there are no applicable primary purpose of account use items available, choose "Other" and enter your purpose below.

Other

*If there are no applicable primary purpose of account use other than what is intended, choose the applicable item(s). (Multiple selections allowed)

Purpose(s) of using Japan Post Bank (other than the above)

Other

Planned cash transactions exceeding 2 million yen per transaction

Do you plan to conduct any cash transactions (deposits, withdrawals) exceeding 2 million yen per transaction?

Yes No

Reasons for using cash

Frequency of transactions

Please choose

Amount per remittance

Please choose

4 *If there are no applicable purpose of using Japan Post Bank items available, choose "Other" and enter your purpose below.

5 Permanent establishment owned in Japan

Do you have a permanent establishment in Japan that you use?

Yes No

6 Enter the name of the permanent establishment.

ダミー

7 Enter the address of the permanent establishment.

ダミー

8 Do you plan on transferring funds to another financial institution within a week of opening an account?

Yes No

Monthly transaction amount

Over 50,000 yen to 100,000 yen

Frequency of transactions

Once a month

Transaction revenue source selection [multiple selections allowed]

Other

*If there are no applicable revenue source for transactions items available, choose "Other" and enter your revenue source below.



14. Enter other information

14-1

9 Select monthly transaction amount

Select your **毎月のお取引金額 (monthly transaction amount)**.

10 Select monthly transaction frequency

Select your **毎月のお取引頻度 (monthly transaction frequency)**.

11 Select revenue source for transactions

Select all of your **お取引の原資 (revenue sources for transactions)**.

12 Enter revenue source for transactions (other)

This item will appear if you select “**その他 (Other)**” for “**お取引の原資の選択 (Select revenue source for transactions)**”. Enter the details of your **お取引の原資 (revenue source for transactions)**.

13 Select plans to make cash transactions over 2 million yen

Select whether you have **plans to make cash transactions (deposits or withdrawals) over 2 million yen** per transaction in the future. If you select “**いいえ (No)**”, items **14** through **16** will not be displayed.

14 Enter reason for using cash

This item will appear if you select “**はい (Yes)**” for “**200万円を超える現金取引予定の選択 (Select plans to make cash transactions over 2 million yen)**”. Enter your **現金を使う理由 (reason for using cash)**.

15 Select frequency of transactions

This item will appear if you select “**はい (Yes)**” for “**200万円を超える現金取引予定の選択 (Select plans to make cash transactions over 2 million yen)**”. Select the **200万円を超える現金取引の頻度 (frequency of cash transactions over 2 million yen)**.

16 Select amount per transaction

This item will appear if you select “**はい (Yes)**” for “**200万円を超える現金取引予定の選択 (Select plans to make cash transactions over 2 million yen)**”. Select the **200万円を超える現金取引の1回当たりの金額 (amount per cash transaction over 2 million yen)**.

The screenshot shows the 'Enter other information 1' screen in the app. The screen is divided into several sections with callouts 9 through 16 pointing to specific fields:

- 9** Monthly transaction amount: Over 50,000 yen to 100,000 yen
- 10** Frequency of transactions: Once a month
- 11** Transaction revenue source selection (multiple selections allowed): Other
- 12** "If there are no applicable revenue source for transactions items available, choose "Other" and enter your revenue source below." (Empty text field)
- 13** Plans to conduct cash transactions exceeding 2 million yen per transaction: Yes (selected)
- 14** Reasons for using cash: (Empty text field)
- 15** Frequency of transactions: Please choose (dropdown menu)
- 16** Amount per remittance: Please choose (dropdown menu)

The main screen content includes:

- Transaction information
- Primary purpose of account use: Other
- *If there are no applicable primary purpose of account use items available, choose "Other" and enter your purpose below.
- If there are no plans for account use other than what is outlined, choose the applicable item. *If there are no applicable items, choose "Other" and enter your purpose below.
- Purpose(s) of using Japan Post Bank (other than the above): Other
- *If there are no applicable purpose of using Japan Post Bank items available, choose "Other" and enter your purpose below.
- Permanent establishment owned in Japan
- Do you have a permanent establishment in Japan that you use? Yes (selected)
- Enter the name of the permanent establishment.
- Enter the address of the permanent establishment.
- Do you plan on transferring funds to another financial institution within a week of opening an account? Yes (selected)



14. Enter other information

14-1

17 Select plans to make international remittances

Select whether you have **国際送金の取引予定 (plans to make international remittances)**.

If you select “**いいえ (No)**”, items [18](#) through [26](#) will not be displayed.

18 Select purpose of international remittances

This item will appear if you select “**はい (Yes)**” for your **国際送金の取引予定 (plans to make international remittances)**.

Select your **国際送金の目的 (purpose of international remittances)**.

If you select only “**受け取る (Receive)**”, items [19](#) and [20](#) will not be displayed.

19 Select purpose of sending international remittances

This item will appear if you select “**送る (Send)**” or “**両方 (送る・受け取る) (Both (send and receive))**” for your **国際送金の目的 (purpose of international remittances)**. Select all of your **国際送金を送る目的 (purposes of sending international remittances)**.

20 Enter purpose of sending international remittances (other)

This item will appear if you select “**その他 (Other)**” for your **国際送金で送る目的 (purpose of sending international remittances)**. Enter the details of your **国際送金で送る目的 (purpose of sending international remittances)**.

If you select only “**送る (Send)**” for your **国際送金の目的 (purpose of international remittances)**, items [21](#) and [22](#) will not be displayed.

The screenshot shows a vertical list of steps for entering information:

- 17 Plans to conduct international remittances**: A question "Do you plan to make an international remittance?" with radio buttons for "Yes" (selected) and "No".
- 18 Choose the purpose of international remittance**: Radio buttons for "Send", "Receive", and "Both (send & receive)" (selected).
- 19 Choose the purpose of sending international remittance (other)**: A dropdown menu with "Other" selected.
- 20 Enter the details of the purpose of sending international remittance (other)**: A text input field.

Below these steps, there are several dropdown menus for "Purpose of remittance" (selected: "U.S."), "Frequency of remittance" (selected: "Monthly"), "Remittance type" (selected: "Monthly"), "Remittance currency" (selected: "Other"), and "Other remittance details" (selected: "Business"). A "Next" button is at the bottom right.



14. Enter other information

14-1

21 Select purpose of receiving international remittances

This item will appear if you select “**受け取る (Receive)**” or “**両方 (送る・受け取る) (Both (send and receive))**” for “**国際送金の目的の選択 (Select purpose of international remittances)**”. Select all of your **国際送金で受け取る目的 (purposes of receiving international remittances)**.

22 Enter purpose of receiving international remittances (other)

This item will appear if you select “**その他 (Other)**” for your **国際送金で受け取る目的 (purpose of receiving international remittances)**. Enter the details of your **国際送金で受け取る目的 (purpose of receiving international remittances)**.

23 Select frequency of transactions

Select the **国際送金のお取引頻度 (frequency of international remittances)**.

24 Select amount per transaction

Select the **国際送金のお取引の1回当たりの金額 (amount per international remittance)**.

25 Select beneficiary countries

Select all of your **国際送金の取引相手国 (beneficiary countries for sending international remittances)**.

26 Select other beneficiary countries

This item will appear if you select “**その他 (Other)**” for “**取引相手国の選択 (Select beneficiary countries)**”.
Select your **その他の取引相手国 (other beneficiary countries)**.

27 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”.
Tap the button to proceed to the next screen.

Plans to conduct international remittances

Do you plan to conduct international remittance?

Yes No

Check the purpose of international remittance

Send Receive Both (send and receive)

Check the purpose of receiving international remittance

Other Other

Check the purpose of sending international remittance

Other Other

Frequency of transactions

Monthly

Amount per transaction

100,000 JPY

Beneficiary countries

USA

Other beneficiary countries

Other

Other beneficiary countries

USA

Next



14. Enter other information

14-2

1 Enter your ATM card PIN

Read the precautions, and then enter a 4-digit number that you wish to use as your **キャッシュカードの暗証番号 (ATM card PIN)**.

Once you have entered your PIN, enter the same PIN again in the next field to confirm.



Do not use the following types of numbers as your **キャッシュカードの暗証番号 (ATM card PIN)**, as they can be easily guessed by others. Please note that this number is different from the passcode you set before starting the application.

- A combination of numbers related to your birthday
- Your telephone number
- Street number of your address
- Your vehicle's license plate number
- A series of the same or consecutive numbers

Be careful not to forget your PIN, as it will be used for various transactions once your account is opened.

2 Enter Yucho Direct login password

Read the precautions, and then enter a set of 8 to 12 single-byte alphanumeric characters that you wish to use as your **ゆうちょダイレクトのログインパスワード (Yucho Direct login password)**.

Once you have entered your password, enter the same password again in the next field to confirm.



Your password must include **all** of the following.

- Single-byte numbers
- Single-byte lowercase letters
- Single-byte uppercase letters

Be careful not to forget your login password, as it will be used for various transactions once your account is opened.

1 ATM Card PIN

Do not use a PIN such as those noted below that can easily be guessed by another person.

- Combination of numbers related to your birthday
- Telephone number
- Street number of your address
- License plate number
- Identical numbers, a number sequence

ATM Card PIN

Re-enter to confirm.

The PIN will not be sent by email or post. Be sure to remember the PIN.

2 Direct log-in password for Japan Post Bank Direct

See here for more information on Japan Post Bank Direct.

8-12 single-byte characters
Please use all three of the following: single-byte numbers, single-byte lowercase letters, single-byte uppercase letters

Log-in password for Japan Post Bank Direct

Re-enter to confirm.

The log-in password is required when using Japan Post Bank Direct on the Japan Post Bank website. The log-in password will not be sent by email or post. Be sure to remember it.

Maximum remittance amount ⓘ

Enter the maximum remittance amount per day for Japan Post Bank Direct.

ten-thousand-yen units

The maximum amount that can be established is 10 million yen.
Please enter "0" to set the maximum remittance amount per day to 0 yen.

Next >



14. Enter other information

14-2

3 Enter maximum remittance amount

Enter your **ゆうちょダイレクトから1日に送金可能な限度額 (maximum daily remittance amount from Yucho Direct)**.

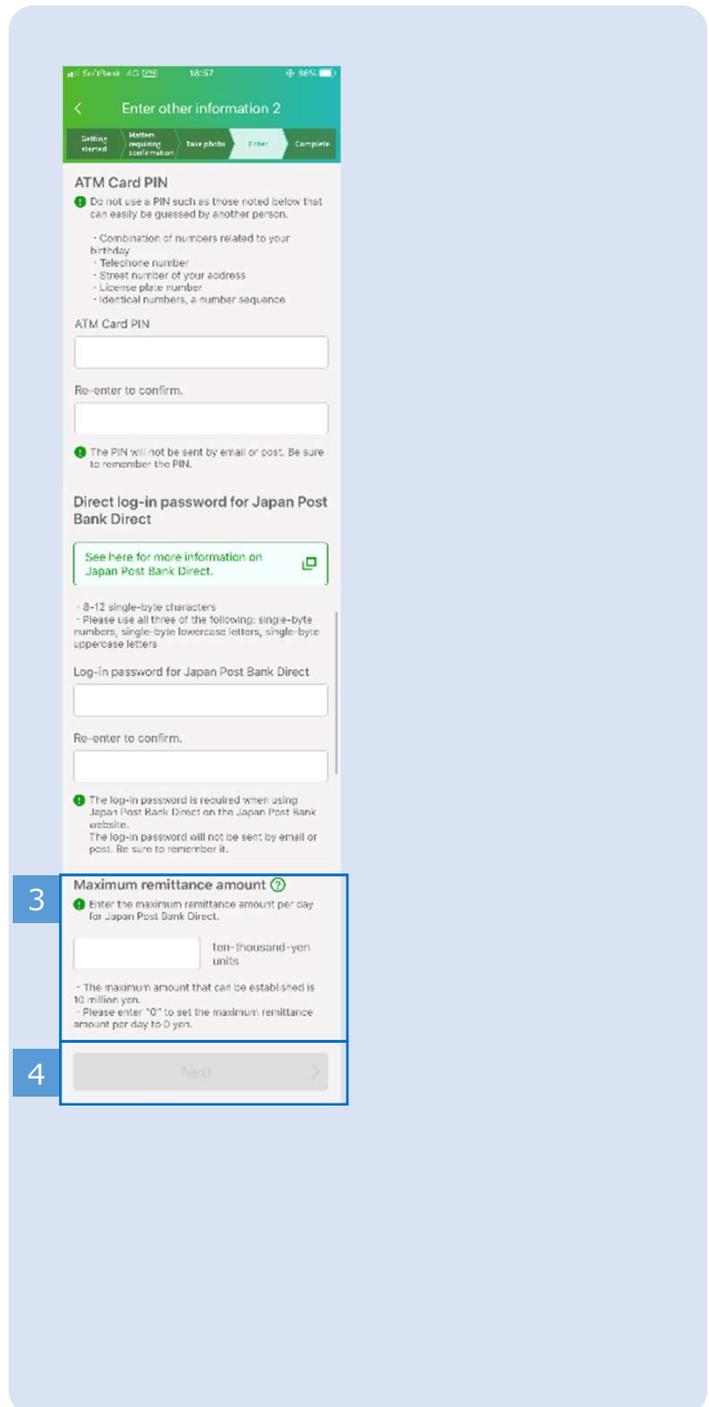


Tap  to display an explanation of the **maximum remittance amount**.



4 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap **“次へ (Next)”**. Tap the button to proceed to the next screen.





15. Confirm application information

15-1

1 Confirm application information

The information you have entered and selected will be displayed in a list. Make sure that all the information you entered is correct.



If there are any mistakes in the information you entered, tap the “**修正 (Revise)**” button next to the main item you wish to change.



← If you want to correct your **お名前 (カナ) (name (kana))**, tap the “**修正 (Revise)**” button next to “**お客様情報 (Applicant information)**”.

If you tap “**修正 (Revise)**”, you will be taken to the following pages.

Nationality/documents ⇒ 4-1

Applicant information ⇒
Nationality: Other than Japan (includes special permanent residents) <Other>: 8-1

Country of residence ⇒ 9-1

Workplace information ⇒ 13-1

Other information 1 ⇒ 14-1

Other information 2 ⇒ 14-2

← Tap the “**修正 (Revise)**” button to go to the screen of the information you wish to revise, and make the necessary changes.



Please note that when revising your **国籍・書類 (nationality/documents)** or **居住地区 (country of residence)**, all subsequent information will be deleted. To make corrections, tap the “**修正 (Revise)**” button and the following screen will be displayed. Confirm the message, and tap “**はい (Yes)**” to make changes.



2 Tap “**次へ (Next)**”

Once you have confirmed all the information, tap the “**次へ (Next)**” button to proceed to the next screen.



Please note that after you tap “**次へ (Next)**”, you will no longer be able to change the entered information.



1 Confirm the information you entered and tap “**次へ (Next)**” to proceed to the next screen.

Nationality / document **Revise**

Nationality
Japan
Personal documents (passport, etc.) used for application
Driver's license

Applicant information **Revise**

Pass photo
↑ 申請 ↓ 本人
Name (kana)
タナカ ジロウ

Postal code
3620011

Prefecture / municipality / block
OAZAHIRATSUKA, AGEO SHI,
SAITAMA KEN (埼玉県上尾市大字平塚)

Street number
3-2

Apartment no., etc.
305

Date of birth
1981/11/15

[Omitted]

Enter other information **Revise**

2
ADD TO LIST
検索
検索

For the application of the Applicant Work Permit
検索
検索
検索
Maximum number of units
50 ten-chousen-yen units

2 **Next**



16. Confirm purpose of use, etc.

16-1

1 Confirm declaration information

This screen may appear depending on the information you have entered. If this screen appears, confirm that the information you have entered is correct and answer the following questions.

If it does not appear, proceed to [16-2](#).

2 Temporary transactions

Check [if your monthly transaction amount includes temporary transactions](#), and select your answer.

If you select “[いいえ \(No\)](#)”, items [3](#) through [5](#) will not be displayed.

3 Enter temporary transaction details

If you select “[はい \(Yes\)](#)” for [temporary transactions](#), an entry field will appear. Enter the [一時的なお取引の内容 \(temporary transaction details\)](#).

4 Select temporary transaction amount

Select your [一時的なお取引金額 \(temporary transaction amount\)](#).

5 Select non-temporary transaction amount

Select your [一時的なお取引以外の金額 \(non-temporary transaction amount\)](#).

Confirmation of purpose of transaction, etc.

In accordance with the Guidelines for Anti-Money Laundering and Combating the Financing of Terrorism formulated and published by the Financial Services Agency of Japan, financial institutions are required to more carefully confirm details about applicant information, transaction purposes, etc. Please answer the following questions in order to confirm the details of the information you entered.

- Information provided**
Occupation: Housewife / Househusband
Annual income: Over 12,000,000 yen
Revenue source for transactions: Salary
- Please enter information for the following questions.**
Does your annual income, etc. include money from annual or other income earned by someone other than yourself (a spouse's pension, a child's salary, etc.)?
 Yes No
- Enter the annual income, etc. of persons other than yourself.**
㊦
- Choose the amount of annual income, etc. of persons other than yourself.**
Over 1,000,000 yen to 3,000,000 yen
- Choose the amount of your annual income, etc., excluding the annual income of persons other than yourself.**
Over 1,000,000 yen to 3,000,000 yen

In addition to the selected revenue sources outside the transactions, do you have any other funds that are revenue sources (savings, rental income, dividend earnings, etc.)?
 Yes No

If you chose "Yes" above, choose the applicable source(s).
Other

*If there are no applicable purpose of international remittance items available, choose "Other" and enter your purpose below.
㊦

Next

Based on your responses, the following revisions and / or additions have been made to the information you entered. If it is correct, tap "OK". If you wish to make a revision, tap "Cancel".

<Initially provided information>
Occupation: Housewife / Househusband
Annual income: Over 12,000,000 yen
Revenue source for transactions: Salary

<Information provided after revision / additions>
Annual income after revision: Over 1,000,000 yen to 3,000,000 yen

OK **Cancel**



16. Confirm purpose of use, etc.

16-1

6 Other funds that are revenue sources

Check if you have any **funds that are revenue sources other than those you declared**, and select your answer.

If you select “**いいえ (No)**”, items **7** and **8** will not be displayed.

7 Select details of other funds that are revenue sources

If you select “**はい (Yes)**” for **other funds that are revenue sources**, a pulldown list will appear. Select the **その他原資となる資金の内容 (details of other funds that are revenue sources)**.

8 Enter details of other funds that are revenue sources

If you select “**その他 (Other)**” for **その他原資となる資金の内容 (details of other funds that are revenue sources)**, an entry field for your **その他原資となる資金の内容 (details of other funds that are revenue sources)** will appear. Enter the details in that field.

9 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

10 Tap “OK”

A confirmation screen will appear. Confirm that the information you have entered is correct and tap “**OK**”.

The image shows two screenshots from an app. The first screenshot is titled "Confirmation of purpose of transaction, etc." and contains several sections: "Information provided" (Occupation: Housewife / Househusband, Annual income: Over 12,000,000 yen, Revenue source for transactions: Salary), a question about annual income including money from others, and a field to enter annual income for others. The second screenshot is a confirmation screen titled "Based on your responses, the following revisions and / or additions have been made to the information you entered. If it is correct, tap 'OK'. If you wish to make a revision, tap 'Cancel'." It shows the "Initially provided information" (Occupation: Housewife / Househusband, Annual income: Over 12,000,000 yen, Revenue source for transactions: Salary) and the "Information provided after revision / addition" (Annual income after revision: Over 1,000,000 yen to 3,000,000 yen). Numbered callouts 6 through 10 point to specific UI elements: 6 points to the "Yes/No" radio buttons, 7 points to the "Other" dropdown menu, 8 points to the text input field for "Other", 9 points to the "Next" button, and 10 points to the "OK" button on the confirmation screen.



16. Confirm purpose of use, etc.

16-2

1 Confirm declaration information

This screen may appear depending on the information you have entered. If this screen appears, confirm that the information you have entered is correct and answer the following questions.

If it does not appear, proceed to **17-1**.

2 Select annual income, etc. of persons other than yourself

Check **if your declared annual income includes annual income, etc. from persons other than yourself**, and select your answer.

If you select “**いいえ (No)**”, items **3** through **5** will not be displayed.

3 Enter details of annual income, etc. of persons other than yourself

If you select “**はい (Yes)**” for having **annual income, etc. of persons other than yourself**, an entry field will appear. Enter the **ご自身以外の方の年収等の内容 (details of the annual income, etc. of persons other than yourself)** in that field.

4 Select amount of annual income, etc. of persons other than yourself

Select **ご自身以外の方の年収等の金額 (amount of annual income, etc. of persons other than yourself)**.

5 Select amount of own personal annual income, etc.

Select **ご自身の年収等の金額 (amount of own personal annual income, etc.)**.

Confirmation of purpose of transaction, etc.

In accordance with the Guidelines for Anti-Money Laundering and Combating the Financing of Terrorism formulated and published by the Financial Services Agency of Japan, financial institutions are required to more carefully confirm details about applicant information, transaction purposes, etc. Please answer the following questions in order to confirm the details of the information you entered.

1 **Information provided**

Occupation
Housewife / Househusband

Annual income
Over 12,000,000 yen

Revenue source for transactions
Salary

2 Please enter information for the following questions.

Does your annual income, etc. include money from annual or other income earned by someone other than yourself (a spouse's pension, a child's salary, etc.)?

Yes No

3 Enter the annual income, etc. of persons other than yourself.

ダミー

4 Choose the amount of annual income, etc. of persons other than yourself.

Over 1,000,000 yen to 3,000,000 yen

5 Choose the amount of your annual income, etc., excluding the annual income of persons other than yourself.

Over 1,000,000 yen to 3,000,000 yen

Does your annual income, etc. include any money from sources other than what you chose? (Income from rent, dividend income, etc.)

Yes No

If you chose "Yes" above, choose the applicable source(s).

Other

Enter breakdown of amounts other than declared revenue sources included in annual income

ダミー

Provide a breakdown of your annual income, etc.

ダミー

Is the source of funds other than the revenue sources for transactions that you have declared the revenue source for transactions made using a Japan Post Bank account?

Yes No

Next

Based on your responses, the following revisions and / or auditors have been made to the information you entered. If it is correct, tap "OK". If you wish to make a revision, tap "Cancel".

<Initially provided information>

Occupation
Housewife / Househusband

Annual income
Over 12,000,000 yen

Revenue source for transactions
Salary

<Information provided after revision / addition>

Annual income after revision
Over 1,000,000 yen to 3,000,000 yen

OK

Cancel



16. Confirm purpose of use, etc.

16-2

6 Amounts other than declared revenue sources included in annual income

Check if your declared annual income includes **any amounts other than your declared revenue sources**, and select your answer. If you select “**いいえ (No)**”, items **7** and **8** will not be displayed.

7 Details of amounts other than declared revenue sources included in annual income

If you select “**はい (Yes)**” for having **年収に含まれる申告済原資以外の金額 (amounts other than declared revenue sources included in annual income)**, a pulldown list will appear. Select your **年収に含まれる申告済原資以外の金額の内容 (details of amounts other than declared revenue sources included in annual income)**.

8 Enter breakdown of amounts other than declared revenue sources included in annual income

If you select “**その他 (Other)**” for your **年収に含まれる申告済原資以外の金額の内容 (details of amounts other than declared revenue sources included in annual income)**, an entry field for your **年収に含まれる申告済原資以外の金額の内容 (details of amounts other than declared revenue sources included in annual income)** will appear. Enter the details in that field.

9 Enter breakdown of annual income, etc.

Enter your **年収等の内訳 (breakdown of annual income, etc.)**.

10 Select revenue sources other than those declared

Confirm **whether or not funds other than the declared お取引の原資 (revenue sources for transactions) will be a revenue source for transactions using this Japan Post Bank account**, and select your answer.

11 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

12 Tap “OK”

A confirmation screen will appear. Confirm that the information you have entered is correct and tap “**OK**”.



17. Enter email address

17-1

1 Enter email address

After confirming the precautions, enter your **メールアドレス (email address)** to receive an email confirming the acceptance of your provisional application.

2 Tap “確認メールを送信 (Send confirmation email)”

Once your **メールアドレス (email address)** has been entered, you can tap “**確認メールを送信 (Send confirmation email)**”. Tap the button to proceed to the next screen.

3 Confirm warning when sending email

A warning will be displayed before sending the email. Confirm the information and tap “**はい (Yes)**”. Tap “**戻る (Back)**” to go back to the screen where you enter your email address.



If your **メールアドレス (email address)** is incorrect, you will need to start the application process again from the beginning, so make sure it is entered correctly.

4 Confirm confirmation number

An email will be sent to the address you registered. Check the confirmation number provided in that email.



The **confirmation number** is valid for **24 hours**. If the confirmation number expires, start the application once again from the beginning.



If you do not receive the email, take the following steps below.

- **You may have incorrectly entered your email address.**

The email with the confirmation number cannot be resent. Start the application once again from the beginning.

- **It may take time for the email to be sent.**
- **Double-check your email settings.**

If your email settings are set to restrict incoming email, you will not be able to receive emails from Japan Post Bank. Adjust your settings so that you are able to receive emails from the domain “**@service.jp-bank.japanpost.jp**”, and start the application once again from the beginning.

- **The email may have been flagged as spam when you received it.**
- Check your junk mail folder.

1 Provide an email address

The application process is incomplete.

Provide an email address that can be used on your smartphone / PC. A confirmation email will be sent for acceptance of the provisional application.

Email address

Re-enter to confirm.

On the next screen, enter the password provided in the "confirmation email for provisional application" to complete your application.

Depending on a spam filter and other email settings, the "confirmation email for provisional application" may not appear in your mailbox. Be sure the settings allow email to be accepted from the following email address. Check the website of your cell phone company, etc. for information on settings. information@service.jp-bank.japanpost.jp

Send confirmation email

3

The email with the confirmation code cannot be resent. Is there an error in the email address you provided?

*If there is an error in the email address, you will need to start the application over from the beginning.

*If the spam filter settings are applied, you may not be able to receive the email.

Yes

Back

information@service.jp-bank.japanpost.jp

Send confirmation email

2

Send confirmation email

4

Japan Post Bank: Your provisional application to open an account has been received. 変更ドレイ

information 19:02

Thank you for applying to open an account with Japan Post Bank.

This is to notify you of the confirmation number to be used in the procedure for opening an account. On the confirmation number input screen in the app for opening an account, enter the following confirmation number and tap the "Apply" button.

Confirmation Number:18801884

Notes:
This email was sent from a send-only address. Replies are not accepted. If you think you received this email in error, please delete it.

■Inquiries:
Japan Post Bank Call Center
0120-108420 (toll free)
Weekdays: 9:00 - 19:00
Weekends, holidays, and New Year's Eve:
9:00 - 17:00
(except January 1-3 and May 3-5)

Enter confirmation number

A "confirmation email for provisional application" was sent to the email address provided. Enter the confirmation number provided in the "confirmation email for provisional application" and tap the "Apply" button.

It may take time for the confirmation email to be sent.

Confirmation number

Apply



17. Enter email address

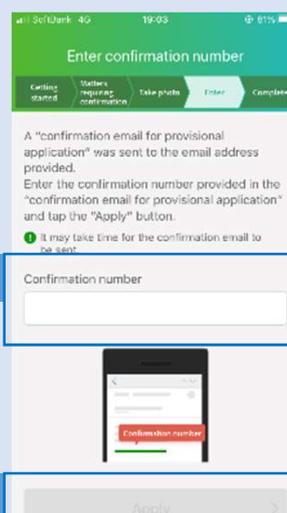
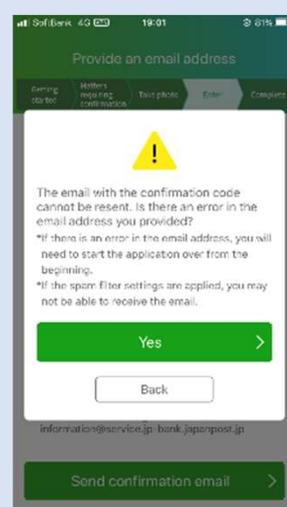
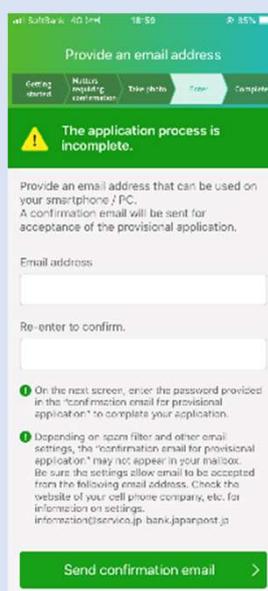
17-1

5 Enter confirmation number

Return to this app and enter the confirmation number provided in the email.

6 Tap “**申し込む (Apply)**”

Tap the “**申し込む (Apply)**” button to proceed to the next screen.





18. Application complete

18-1

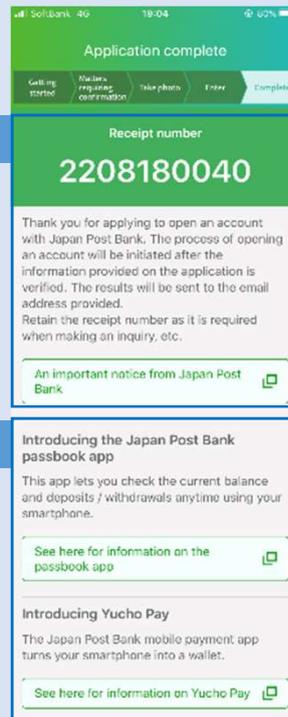
1 Confirm receipt number

Confirm your **受付番号 (receipt number)**. Your **受付番号 (receipt number)** will also be sent to your registered email address. Keep it in a safe place.

2 Other services

This page offers information about the apps provided by Japan Post Bank. Please use these apps after you have completed your application to open an account.

[Your application is now complete. If your account application is successful, your ATM card and Yucho Direct customer number will be mailed to your home address in about two weeks.](#)





19. Resuming an incomplete application

19-1

1 Confirm resuming of an incomplete application

If you stop the application process and restart this app, a message will appear. To restart an incomplete application, select “前回の続きから入力 (Resume from previous session)”.



If you select “最初から入力 (Enter information from the beginning)”, all the information you entered in your previous session will be deleted. A confirmation message will appear. If there are no problems, select “はい (Yes)”. If you select “最初から入力 (Enter information from the beginning)”, you will be taken to 1-2.



Your application information will be deleted after 11:59 PM on the day following the day you stopped the application process. In that case, you must start the application once again from the beginning.



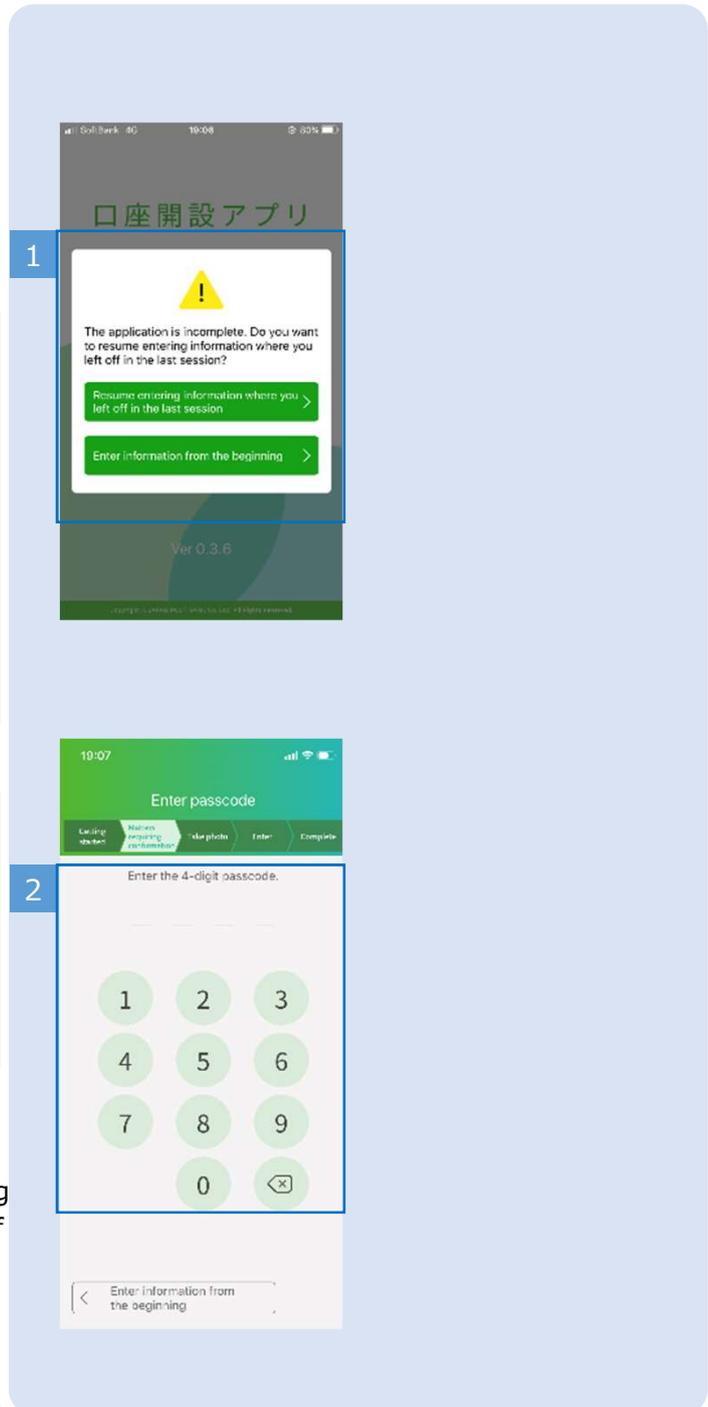
2

Enter the passcode for the temporary saving function that you set at the previous time of your application.

If you enter the correct passcode, you will be able to resume the application from where you left off.



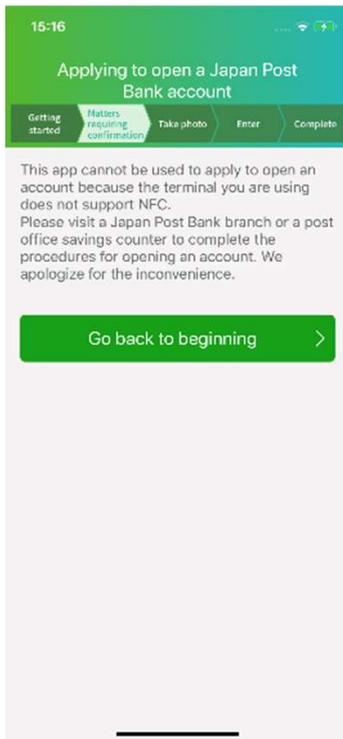
Please note that if you enter an incorrect passcode five or more times, you must start the application once again from the beginning.





References

1 When your device does not support NFC



Device does not support NFC

■ When it appears

When the device on which the app is running does not support NFC

■ What to do

Your device cannot be used to apply for opening an account. Please try again using a device with NFC support, or visit a Japan Post Bank branch or a post office savings counter to complete the procedures for opening an account.

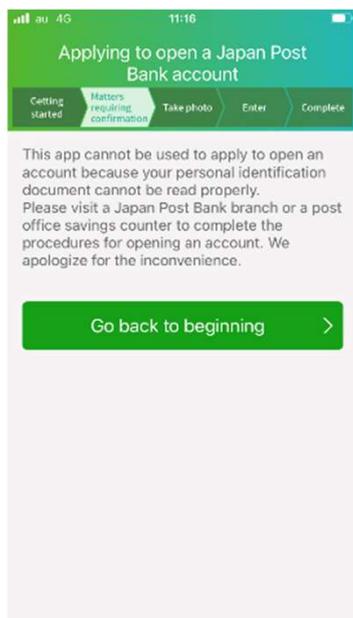
■ “はじめに戻る (Go back to beginning)” button

Tap the button to close the pop-up and go back to the splash screen.



References

2 Your personal identification document cannot be scanned



IC chip cannot be scanned

■ When it appears

When the IC chip in your personal identification document cannot be scanned properly

■ What to do

Please visit a Japan Post Bank branch or a post office savings counter to complete the procedures for opening an account.

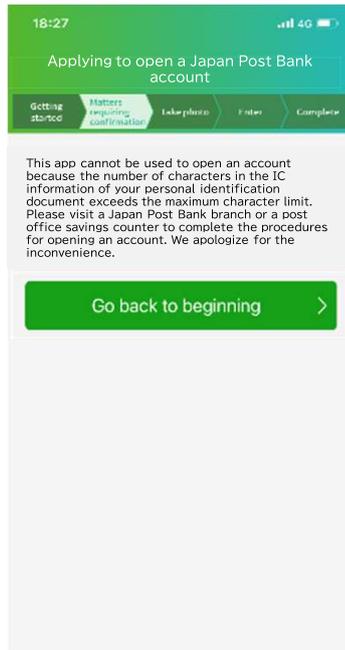
■ “はじめに戻る (Go back to beginning)” button

Tap the button to close the pop-up and go back to the splash screen.



References

2 Your personal identification document cannot be scanned



When the character limit is exceeded

■ When it appears

When the name listed in your personal identification document exceeds 60 characters, or the address exceeds 100 characters

■ What to do

Please visit a Japan Post Bank branch or a post office savings counter to complete the procedures for opening an account.

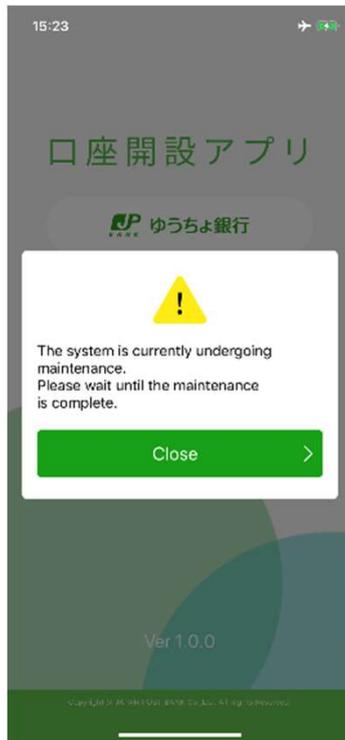
■ “はじめに戻る (Go back to beginning)” button

Tap the button to close the pop-up and go back to the splash screen.



References

1 Communication-related issues



Server maintenance

■ When it appears

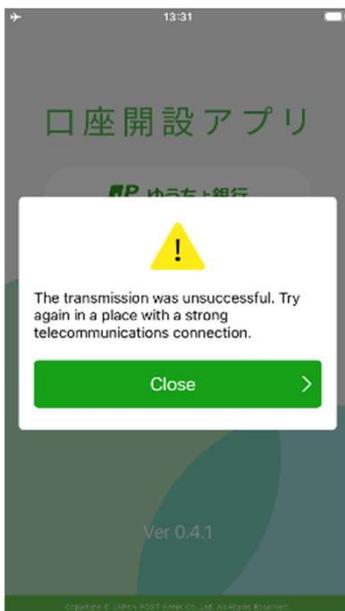
When attempting to transmit information while the server is undergoing maintenance

■ What to do

This message is displayed when the server is undergoing maintenance.
Please wait a while for maintenance to complete and try again.

■ “閉じる (Close)” button

Tap the button to close the pop-up and go back to the splash screen.



Connection timed out

■ When it appears

When communication with the server fails

■ What to do

Check your connectivity status and try again in a good communication environment. If your connectivity does not improve, restart your device or try again using a different device.

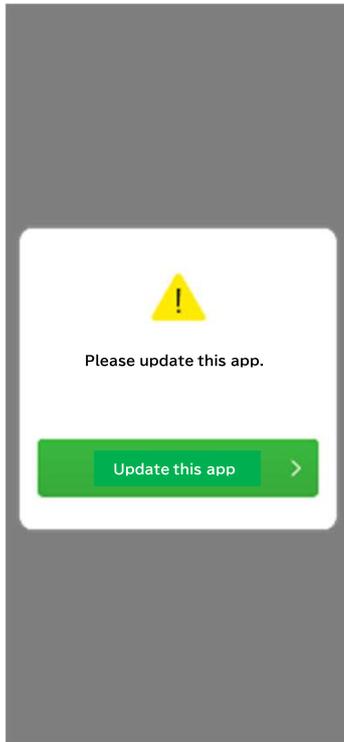
■ “閉じる (Close)” button

Tap the button to close the pop-up and go back to the previous screen.



References

1 Communication-related issues



App update request

■ When it appears

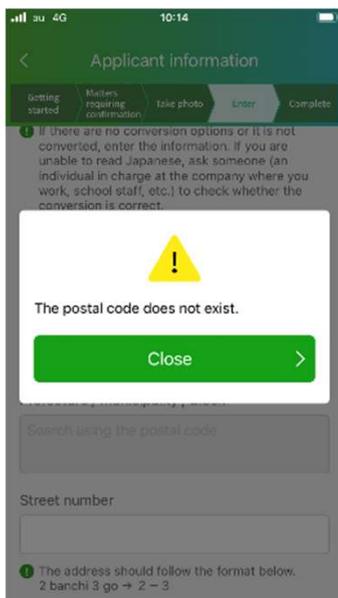
When the app starts up

■ What to do

Please update the app to the latest version and restart.

■ “アプリを更新する (Update app)” button

Tap the button to close the pop-up, and you will be taken to the app download store.



Address search error

■ When it appears

When the postal code you entered does not exist

■ What to do

Enter the correct postal code.

■ “閉じる (Close)” button

Tap the button to close the pop-up and go back to the previous screen.

Inquiries

If you have any other inquiries, please contact us at the phone number below.

Yucho Direct
Support Desk

0120-992-504

*Support Desk services are available in Japanese only. Customers who do not speak Japanese should contact us together with a Japanese-speaking customer.

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