What is GTN Guarantor Service?

About GTN

GTN is a rent guarantor company for foreigners, who plan to sign an apartment lease contract in Japan. GTN provides support in Japanese, Korean, Chinese, English, Vietnamese, Nepali, and other languages. Please feel free to contact us.





Lease Contract



Guarantor Company

(GTN)



What is a Guarantor?

A guarantor is required when you apply to rent an apartment. The guarantor has the responsibility to pay the rent if the tenant fails to pay the rent on time.

The guarantor generally should be someone close to you, such as a family member. Since it is difficult for most foreigners to find a suitable guarantor in Japan, many of them use a guarantor service instead.

Guarantor Commission Contract



- Initial Guarantor Service Fee (20% off regular fee)
- Reporting Type: 30% basic guarantor fee, minimum guarantor fee 15,000 yen
- Direct Debit Type: 30% basic guarantor fee + 2,000 yen, minimum guarantor fee 17,000 yen
- *If there are any rider such as restoration, renewal fee guarantor, etc., additional charges will be added to the basic guarantor fee
- Periodic Guarantor Fee
- Reporting Type: 10,000 yen/year
- Direct Debit Type: 1,000 yen/month

GTN Screening Process

- Required documents for screening. *Please submit to your real estate agency.
 - (1) Resident Card Copy front and back
 - (2) Student Card Copy front and back (*1)
- *1:Admission letter or letter of acceptance is also acceptable if your Student Card is not yet issued
 - (3) Passport Copy of the page with your photo
- Emergency contact information. *Please submit this information to your real estate agency.
 - (1) One of your parents
 - (2) One friend or acquaintance who lives in Japan (Regardless of nationality)
- From finding an apartment to GTN screening
 - (1) Please apply to rent an apartment through an agency which has a partnership with GTN.
 - (2) Please fill out GTN's application form as well when you fill out the application for moving in.
 - (3) Please submit the copy of your resident card, student card and passport.
 - (4) GTN will contact you for screening. *You will get a call from 03-5956-6303.
 - (5) GTN will also contact your parent and acquaintance for screening.
 - *Please notify your emergency contacts that GTN will contact them for screening.
 - (6) After the screening is completed, please fill out the GTN contract and seal (or sign) it.

GTN supports all foreigners for a pleasant life in Japan!

If you have any problem while living in your apartment, please contact our Trust Call Center. We provide multilingual support (Japanese, Korean, Chinese, English, Vietnamese and Nepalese)

03-5155-4674 (10:00~18:30)



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